

CITY OF HYATTSVILLE AGE-FRIENDLY RESOURCE GUIDE
Updated November 2022

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AGE-FRIENDLY HYATTSVILLE

The City of Hyattsville is proud to be a member of the AARP Age-Friendly Communities Network.

Hyattsville's Age-Friendly Action Plan, adopted by the Mayor and Council in 2019, details steps that the city will take to become more age-friendly, working with community members, partners, and other stakeholders. The action plan includes four priority areas:

- Housing (e.g., affordable, and accessible housing)
- Home and Community-Based Services (e.g., in-home personal care services, home and yard maintenance assistance, transportation services)
- Health and Safety (e.g., emergency preparedness, falls prevention, food security)
- Communication and Outreach (e.g., increase awareness about available resources and activities, expand outreach to diverse communities)

Hyattsville's Age-Friendly Work Group helps guide implementation of the city's Age-Friendly Action Plan. The work group meets monthly; meetings are open to the public. For more information or to join the work group, please contact the city's Age-Friendly Program Lead, Marci LeFevre, at mlefevre@hyattsville.org or (301) 985-5012, or visit the City Calendar.

City of Hyattsville Services for Seniors and Persons with Disabilities

Throughout the year, the city offers numerous services, programs and events for seniors and people with disabilities. They include wellness classes and presentations, referrals to resource providers, social outings and more. To learn more about our city's available programs, please visit the City Calendar, email the city at seniors@hyattsville.org, or call (301) 985-5000 to be added to our mailing list.

City of Hyattsville Call-A-Bus

Curb-to-curb transportation to medical appointments and grocery stores for older adults and residents with disabilities operates Mondays through Fridays from 9 a.m. to 4 p.m. Residents must make a reservation by calling (301) 985-5000 before 2 p.m. at least one business day in advance. Passengers are required to wear a face mask while entering, riding, and exiting the bus.

Hyattsville Aging in Place (HAP)

HAP provides volunteer services to Hyattsville older adults, provides referral services, and offers educational programs. HAP volunteers provide door-to-door transportation to older adults and residents with a disability to medical appointments, the grocery, and other local destinations. For more information, email HAPCares@gmail.com or call (301) 887-3101.

COUNTY, STATE, AND NATIONAL AGE-FRIENDLY RESOURCES

Prince George's County Aging and Disability Resource Center (ADRC)

Helps older adults, individuals with disabilities, and families with navigating long-term care services. ADRC provides information, referrals, and counseling options. Call (301) 265-8450 (Maryland Relay 711) or visit www.princegeorgescountymd.gov/1718/Information-Assistance.

Maryland Department of Aging

Offers older adults and family members information on programs and services related to caregiving, elder rights, health, housing, long-term care and support services, nutrition and wellness, and transportation. Call (800) 243-3425 or visit www.aging.maryland.gov.

Maryland Department of Aging Durable Medical Equipment (DME) Re-Use Program

Provides free, gently used durable medical equipment to adults and children with any illness, injury, or disability, regardless of age. Community members can donate and/or receive items such as wheelchairs, walkers, crutches, canes, scooters, bathroom aids, hospital beds, and more. Persons in need of DME can email DME.MDOA@maryland.gov or call (240) 230-8000.

Maryland Division of Rehabilitation Services Office of Blindness and Vision Services (OBVS)

Provides independent living, assistive technology, and career and vocational training programs for individuals who are blind, visually impaired, or hearing impaired and blind. For information, call (866) 614-4780, email obvs.dors@maryland.gov, or visit www.dors.maryland.gov.

National Resource Center on LGBT Aging

The country's first resource center focused on improving the quality of services and supports for lesbian, gay, bisexual, and/or transgender older adults, families, and caregivers. For more information, visit www.lgbtagingcenter.org, email info@lgbtagingcenter.org, or call (212) 741-2247.

CAREGIVER RESOURCES

AARP Family Caregiving

Offers free care guides, legal checklists, information on care options and an online community that supports family caregivers. A caregiver support line offers one-on-one help. For more information, visit www.aarp.org/caregiving or call (877) 333-5885; (888) 971-2013 for Spanish.

Caregiver Action Network (CAN)

Offers free education, peer support, and resources to family caregivers. Support is also provided to specific caregiver groups (Cancer Caregivers, Rare Disease Caregivers, and Caregiving Employees). For information, call (202) 454-3970, email info@caregiveraction.org, or visit www.caregiveraction.org.

Prince George's County Respite Care Program

This Department of Social Services' resource provides respite care (short-term, temporary relief) to persons caring for family members who might otherwise require placement in a

facility outside the home. For information and to request an application, call (301) 909-2091, or see the [Respite Care Program Application](#) at www.princegeorgescountymd.gov.

Next Step in Care

Provides easy-to-use guides to help family caregivers and health care providers work closely together to plan and implement safe and smooth transitions for chronically or seriously ill family members. For more information, see www.nextstepincare.org.

COVID-19 HEALTH RESOURCES

COVID-19 Testing

Free, non-appointment COVID-19 PCR testing is available for all ages at First United Methodist Church of Hyattsville, 6201 Belcrest Road. Hours of operation are Mondays and Thursdays from 9 a.m. - 3 p.m., and Saturdays from 9 a.m. - 1 p.m. (Except holidays.) For other COVID-19 test sites in Prince George's County, visit the County's [COVID-19 testing page](#) at www.princegeorgescountymd.gov for a locator map, or call 311 for a list of available sites.

COVID-19 Test Kits

At-home COVID-19 rapid test kits can be purchased from major retailers or ordered for free at www.covidtests.gov (en español www.covidtests.gov/es), or by calling (800) 232-0233; (888) 720-7489 (TTY).

Individuals are encouraged to report positive at-home rapid test results to the Maryland Department of Health by visiting www.covidlink.maryland.gov/selfreport.

COVID-19 Vaccinations

A COVID-19 vaccine can prevent serious illness by allowing your body to create antibodies that protect you from contracting the COVID-19 virus. Anyone aged 6 months or older is eligible for a COVID-19 vaccine, regardless of insurance or immigration status. Fully vaccinated individuals 5 and older are also eligible for a booster dose of the vaccine.

The COVID-19 testing site at First United Methodist Church of Hyattsville offers first and second vaccine doses and booster shots on Tuesdays between 11 a.m. - 7 p.m. and Saturdays between 9 a.m. and 1 p.m. Both walk-ins and appointments are available. To make an appointment in advance, call (240) 832-6952.

COVID-19 Vaccination Cards

You can request a copy of your vaccination record through the Maryland Health Department at the [MyIR mobile site](#), a free immunization portal for Maryland residents. You can also email mdh.mdimmunet@maryland.gov or call (443) 863-0121, (443) 303-8421 or (410) 935-9295 to request a copy of your vaccination record.

EMERGENCY ASSISTANCE

Hyattsville City Police Department

To report an emergency, call 911 or the City of Hyattsville Police Department at (301) 985-5050. For non-emergency concerns, call (301) 985-5060.

To opt-in to receive emergency text alerts, text your zip code to 888777.

The Police Department's Community Action Team (CAT) offers "welfare checks" to ensure the wellness of community members. "Welfare check" calls can be requested by calling (301) 985-5050 (emergency) or (301) 985-5060 (non-emergency).

211 Maryland

A statewide network of call centers, 211 MD provides information and referrals to assist Marylanders in any type of crisis. Most phones support dialing 2-1-1. If you have trouble calling 2-1-1, call (301) 864-7161. You can also email info@211MD.org (include your zip code), text your zip code to 898-211, or visit www.211md.org for information about services in the following categories:

Aging and Disability	Housing and Shelter
Children and Families	Immigrants
COVID-19 Resources	Mental Health
Employment	Legal Services
Family/Domestic Violence	Substance Use
Food Security	Tax Help
Health Insurance/Medical Care	Veterans

988 Suicide and Crisis Lifeline

If you or someone you know is in emotional distress or experiencing a mental health or substance abuse crisis, free confidential help is available. The 988 Suicide and Crisis Lifeline (formerly known as the National Suicide Prevention Lifeline) offers 24/7 access to trained crisis counselors. Call or text the three-digit, nationwide phone number 9-8-8 or chat 988lifeline.org.

CrisisMind Mobile Crisis Team

CrisisMind provides free, 24/7 behavioral health crisis support including *in-person* and virtual responses for all County residents. CrisisMind can be reached by dialing 9-8-8. Services cover the full spectrum of mental health and substance abuse needs including crisis stabilization, behavioral health and crisis assessments, connection to immediate care and resources, rapid response, transitory case management, and connection to long-term behavioral health services. CrisisMind can respond to calls with and without law enforcement support. Call 9-8-8.

Domestic Violence Hotline

A 24-hour crisis intervention hotline staffed by trained counselors who connect individuals and families in crisis with information, support, and referrals. For assistance call (301) 731-1203.

Benefits CheckUp

A comprehensive and secure online tool that connects older adults to state and local benefits programs that they may qualify for based on information that they or an advocate provide. Programs cover items such as medications, health care, income assistance, food and nutrition, housing and utilities, tax relief, veterans' benefits, employment, and transportation. Visit www.BenefitsCheckUp.org.

COVID-19 Funeral Assistance

Under the Coronavirus Response and Relief Supplemental Appropriations Act of 2021 and the American Rescue Plan Act of 2021, FEMA will provide financial assistance for COVID-19 related funeral expenses incurred after January 20, 2020. Learn more about eligibility and apply on the [FEMA website](http://www.fema.gov) at www.fema.gov.

Eviction and Foreclosure Assistance

Sowing Empowerment and Economic Development, Inc. (SEED) provides eviction and foreclosure prevention assistance. SEED also operates an emergency food distribution center and clothes closet; serves as an enrollment site for residents seeking health options through the Maryland Health Exchange; and provides nutrition and health awareness classes. For information, call (301) 458-9808 or visit www.seedinc.org. For rental assistance, email Tamara Nunes at Tnunes@seedinc.org.

Tenants facing eviction can learn about tenant rights and steps to take to prevent or postpone eviction by calling the Emergency Rental Assistance Call Center at (877) 546-5595, or see the Maryland Attorney General's website www.marylandattorneygeneral.gov/Pages/evictions.aspx.

Homeowners facing foreclosure or at risk of defaulting on their mortgage can contact the company where they send their monthly payments to request assistance. They can also call the Maryland HOPE hotline at (877) 462-7555 for a referral to a nonprofit housing advocate.

See additional home foreclosure and eviction prevention resources in the **Legal and Tax Preparation** section of this guide.

Homeless Hotline

Call (888) 731-0999, the first point of contact for shelter placement in Prince George's County. Trained staff connect individuals and families to resources to stabilize difficult housing situations.

Mobile Shower and Outreach Services

The Neighborhood Well (TNW) provides essential provisions (mobile showers, food, toiletries) to unhoused community members. The mobile shower trailer and TNW staff and volunteers are on site at First United Methodist Church of Hyattsville on the second and fourth Saturday of the month from 8:00 a.m. to 11:00 a.m. For more information, see www.theneighborhoodwell.org.

EMPLOYMENT RESOURCES

Employ Prince George's Encore Experienced Workers Program

Helps older adults gain a greater understanding of the current labor market, and package and promote their valuable skills and experiences to area employers. Offers basic computer technology and social media classes, job fairs and recruitment events, job readiness workshops, financial benefits counseling, and more. For more information, call (301) 618-8445 or visit www.employpg.org/encore.

Prince George's County Memorial Library System

The Hyattsville Branch Library offers job search skills and computer technology training classes for older adults. Call (301) 808-2061 for information about upcoming classes or visit www.pgcmlls.info. The Hyattsville Branch is located at 6530 Adelphi Road, Hyattsville.

Senior Community Service Employment Program (SCSEP)

SCSEP provides part-time work-based training opportunities at local community service agencies for older Prince Georgians. SCSEP assists individuals in finding employment through supportive services such as personal and job-related counseling, job training, and job referral. For more information, call the Prince George's County Department of Family Services at (301) 265-8450, or visit www.princegeorgescountymd.gov/1728/Senior-Employment.

FOOD SECURITY ASSISTANCE

Meals on Wheels

Seniors or individuals with a disability who cannot prepare food on their own can reach out to Meals on Wheels of College Park (which also serves Hyattsville). For \$5 per day and up to 5 times per week, Meals on Wheels can deliver a hot lunch, dinner, and breakfast for the next morning. For information, call (301) 927-2700.

Hyattsville residents that meet income requirements may also qualify for free meals. To sign up or for more information, call Meals on Wheels at (301) 474-1002, or contact the City of Hyattsville at seniors@hyattsville.org or (301) 985-5000.

Mobile Market

The City of Hyattsville, through support from the Capital Area Food Bank, holds a monthly food distribution event that includes fresh produce on the third Tuesday of the month at First United Methodist Church of Hyattsville, 6201 Belcrest Road. Call (301) 985-5000 or email seniors@hyattsville.org for more information.

HEALTH AND MENTAL HEALTH RESOURCES

Dementia Friendly Prince George's

Supports persons with dementia, their caregivers and family members through educational webinars, presentations, and community events. For more information, call (301) 265-8450.

Dental Services

Dental health providers offering reduced or sliding scale services in the region are listed under Dental Services for Senior on the website for the Prince George's County Aging and Disability Resource Center (ADRC) at www.princegeorgescountymd.gov/1718/Information-Assistance.

Maryland Medicare Open Enrollment

You can change your Medicare coverage once a year during Open Enrollment (typically mid-October through early December). Review your plan and compare it to others, and receive free, unbiased information and support from State Health Insurance Program counselors. For more information, visit www.aging.maryland.gov/Pages/MedicareOpenEnrollment.aspx.

Prince George's County Health Connect

Helps residents between the ages of 18 – 64 learn about, apply for, and enroll in health insurance through Maryland Health Connection, the state's official health insurance marketplace. Eligible residents may opt-in to Medicaid or private health coverage plans through Maryland Health Connection. For more information, call (855) 642-8572 or visit www.pgchealthconnect.org.

State Health Insurance Program (SHIP)

SHIP offers insurance counseling on Medicare, Medicare Supplemental Plans, Medicare Advantage Plans, pharmacy assistance benefits, and more to residents and caregivers at no cost. Trained staff and volunteer counselors provide in-person and telephone assistance. Call the Prince George's County SHIP counseling center at (301) 265-8471 for more information.

iMIND Behavioral Health (IMBH)

iMBH is an international accredited Behavioral Health provider that specializes in providing outpatient services that promote the prevention of and recovery from mental illness and substance abuse for individuals and families in Prince George's County and neighboring counties. For more information, call (240) 249-0989.

Mental Health Association of Maryland (MHAMD)

Provides community outreach and education to Marylanders of all ages with information to improve their understanding of behavioral health, increase knowledge of effective interventions, reduce stigma, and strengthen pathways to care. MHAMD offers several fact sheets, guides, and programs to support older adults. For more information, see www.mhamd.org/what-we-do/outreach-and-education/vibrant-minds.

National Alliance on Mental Illness (NAMI) Prince George's County

NAMI is a grassroots alliance of local organizations offering information, resource referrals and peer-to-peer support for people living with mental illness, their family members, and caregivers. For more information, call (800) 950-6264 or visit www.nami.org. For regional resources, call NAMI Prince George's County at (240) 467-5948 or visit www.namipgc.org.

Substance Abuse and Mental Health Services Administration (SAMHSA)

SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service (in English and Spanish) for anyone facing mental and/or substance use disorders. For more information, call (800) 662-HELP (4357) or (800) 487-4889 (TTY); text: 435748 (HELP4U); or visit www.samhsa.gov.

HOUSING AND HOME MODIFICATIONS

Habitat for Humanity of Metro Maryland (HFHMM)

Home Modifications and Repairs

HFHMM's Repair and Accessibility Modification Program (RAMP) offers eligible individuals having difficulty with one or more Activities of Daily Living (ADLs) services that improve their safety and home's accessibility (e.g., grab bars, walk-in-showers, stairlifts, ramps). RAMP also helps individuals make critical home repairs (e.g., repair or replacement of roof, water heater, porch, or drywall; plumbing and minor electrical repairs).

Weatherization

HFHMM's Weatherization service is free to eligible homeowners and designed to improve the energy efficiency, overall indoor air quality, and comfort of one's home. Funds cover air sealing, insulation, duct sealing, appliance replacement with Energy Star certified appliances, and HVAC system repairs and/or upgrades in eligible homes upon professional evaluation.

HFHMM home modification, repair, and weatherization services are not emergency or crisis-based programs. To submit an inquiry for any of the programs, visit www.habitatmm.org/how-to-apply/, or call the Repair Client Coordinator at (301) 990-0014 x 19, or email repair@habitatmm.org.

Housing Initiative Partnership (HIP)

HIP is a nonprofit housing developer and counseling agency in Prince George's County that creates housing and economic security for low- and moderate-income households through mortgage counseling and foreclosure prevention services, and rental counseling and eviction prevention services. For more information, visit www.hiphomes.org or call (301) 699-3835.

Maryland Department of Housing Accessible Homes for Seniors

Offers loans and grants to eligible older adults to improve the accessibility of their homes. Improvements may include installation of grab bars and railings, widening of doorways, and installation of ramps. Submit an application to the Maryland Department of Housing and Community Development. For questions or concerns, please contact the Special Loan Programs at (301) 429-7409 or email DHCD.SpecialLoans@maryland.gov.

Maryland WholeHome

Offers low-interest loans that can be used to upgrade to energy efficient appliances, repair or replace heating and cooling systems, replace insulation, add accessibility features, remove lead

paint, upgrade plumbing, and address structural and maintenance issues. For more information, call (877) 568-6105 or email rehab.hafapplications@maryland.gov.

Maryland Energy Assistance Program (MEAP)

Offers financial assistance to older adults for repairing furnaces. Can also assist with applying for additional state and federal resources such as the Low-Income Home Energy Assistance Program (LIHEAP). For more information, call (301) 909-6330 or visit www.princegeorgescountymd.gov/1677/Energy-Assistance.

Prince George's County Senior Housing Resource Guide

The [2022 Prince George's Senior Resource Guide](#) includes a Senior Housing Resource Guide that highlights area housing options for individuals with low incomes. Call (301) 883-5501 for information or an application; options include Subsidized Government Housing, Low-Income Subsidy Housing, and Privately Managed Housing.

Weatherization Assistance Program (WAP)

Helps individuals and families experiencing financial hardship reduce their energy bills by making their homes more energy efficient. Assistance is available regardless of whether a person owns or rents, lives in a single-family home, multi-family housing complex, or a mobile home. For information, call the Maryland Department of Housing and Community Development at (855) 583-8976.

LEGAL AND TAX PREPARATION AID

AARP Tax Aid

The AARP Foundation provides in-person and virtual tax assistance to anyone, free of charge, with a focus on taxpayers who are over 50 and have low-to moderate-income. For information, email taxaide@aarp.org or call (888) OUR-AARP (888-687-2277); (877) 434-7598 (TTY).

Civil Justice Network

Civil Justice is a Maryland non-profit that offers legal services to clients of low-and moderate-income through a network of community-based lawyers committed to increasing access to justice through traditional and non-traditional means. For more information, call (410) 706-0174, email cj@civiljusticenetwork.org, or visit www.civiljusticeinc.org.

Community Legal Services of Prince George's (CLSPGC)

Community Legal Services of Prince George's County, Inc. offers free legal assistance and representation in areas such as foreclosure and eviction prevention, family law, and bankruptcy. For more information, call (240) 391-6370 or visit www.clspgc.org.

District Court Self-Help Centers

Provides legal help in civil cases for individuals who do not have a lawyer. You can talk with a representative from 8:30 a.m. until 8:00 p.m. by calling 410-260-1392. For more information, visit www.courts.state.md.us/helpcenter.

Maryland Legal Aid Bureau (MLA) Sixty Plus Legal Program

MLA provides free legal services to low-income individuals. The Sixty Plus Legal Program provides individuals 60 and older with low-cost legal services that include help with wills, power of attorney, advance healthcare directives, and living wills. Call (410) 951-7760 for more information, visit www.mdlab.org, or call (866) 635-2948.

Pro Bono Resource Center of Maryland (PBRC)

PBRC is Maryland's hub for pro bono (free) civil legal assistance provided by lawyers who offer legal services involving basic human needs to disadvantaged individuals, families, and communities. For more information, visit www.probonomd.org or call (410) 837-9379.

SOCIAL ISOLATION PREVENTION RESOURCES

Commit to Connect

Coordinated by the AARP Foundation and Administration for Community Living, provides resources and tools that help older adults and people with disabilities connect with services and supports that foster social inclusion and combat social isolation. www.connect2affect.org

Friendship Line

The Institute on Aging's 24-hour toll-free Friendship Line is the only accredited crisis line in the country that serves as both a crisis intervention hotline and a warmline for non-emergency emotional support calls for adults 60 and older, and adults living with disabilities. Information about well-being checks, grief support, elder abuse reporting, and active suicide intervention is available by calling (800) 971-0016.

SAGE LGBT Hotline

LGBT older adults and caregivers can call (877) 360-LGBT (5428) to connect to a certified LGBT responder who is ready to listen and offer support. The hotline is free and available 24/7 in English and Spanish, with translation in 180 languages.

SAMHSA Disaster Distress Helpline

Provides 24/7, 365-day-a-year crisis counseling and support to anyone experiencing distress or other behavioral health concerns related to natural or human-caused disaster, including public health emergencies. Call (800) 985-5990, text TalkWithUs to 66746, or visit www.samhsa.gov.

TRANSPORTATION OPTIONS

City of Hyattsville Call-A-Bus

Curb-to-curb transportation to medical appointments and grocery stores for older adults and residents with disabilities operates Mondays through Fridays from 9 a.m. to 4 p.m. Residents must make a reservation by calling (301) 985-5000 before 2 p.m. at least one business day in advance. Passengers are required to wear a face mask while entering, riding, and exiting the bus.

Hyattsville Aging in Place (HAP)

HAP provides volunteer services to Hyattsville older adults, provides referral services, and offers educational programs. HAP volunteers provide door-to-door transportation to older adults and residents with a disability to medical appointments, the grocery, and other local destinations. For more information, email HAPCares@gmail.com or call (301) 887-3101.

Senior Transportation Service (STS) Medical Program

Provides free rides for income eligible older adults and persons with disabilities to nutrition and medical sites, including dialysis treatment. Paperwork must be completed and approved before being eligible for service. Call (301) 499-8603 or (301) 265-8450 to apply or reserve a trip. www.princegeorgescountymd.gov/1100/Senior-Transportation-Services

Non-Emergency Medical Assistance Transportation (NEMT) Program

Provides non-emergency transportation to Medicaid covered medical services for eligible medical assistance for residents having no other means of transportation, weekdays from 8:30 a.m. to 4:00 p.m. Services are provided through a screening process. Transportation must be scheduled 24 hours in advance. Call (301) 856-9555 for more information.

MetroAccess

Provides door-to-door public (shared-ride) transportation for older adults and individuals with disabilities not able to use bus or rail services. For more information, call (301) 562-5360; (301) 588-7535 (TTY). For enrollment assistance, call (202) 962-2700, email eligibility@wmata.com, or visit www.wmata.com/service/accessibility/metro-access.

Prince George's County Call-A-Bus

Offers curb-to-curb transportation to older adults and persons with disabilities Monday – Friday, 8:30 a.m. to 3:30 p.m. Reservations can be made up to 7 days in advance. Call (301) 499-8603 or (800) 735-2258 (TTY). www.princegeorgescountymd.gov/1138/Call-a-Bus

"The Bus" — Prince George's County

Provides local, fixed-route, accessible transportation service Monday – Friday from 5:30 a.m. to 8:00 p.m. along 28 routes covering over 10,000 miles. Older adults and individuals with disabilities ride free of charge. For more information, call (301) 324-2877. www.princegeorgescountymd.gov/1120/Countys-TheBus

Prince George's County Call-A-Cab

Provides transportation at a reduced cost for older adults and individuals with disabilities. Purchase a \$20 coupon book for \$10 and use the coupons to pay for your fare. An application must be completed to receive the coupon booklet. For more information, call (301) 883-5656; (800) 735-2258 (TTY).

Wheelchair Accessible Taxis

Provides transportation that complies with the Americans with Disabilities Act (ADA). Wheelchair accessible taxis must be reserved 24 hours in advance. Call (301) 277-6000 for additional information.

Ride Hailing Services

Provides door-to-door, on-demand transportation service. A smartphone is typically required to request a ride. To request a ride, download the Lyft or Uber app on your smartphone. Verify the license plate and name of the driver before entering the car.

Lyft: www.lyft.com/rider

Download and open app on your smartphone.

Get a ride estimate.

Request a ride.

Lyft works with GreatCall, a Jitterbug medical alert and phone company, to offer rideshare services to older adults without the use of a Lyft app.

Uber: www.uber.com

Download and open app on your smartphone.

Request a ride: enter your destination and choose a ride option.

Ride: You'll see your driver's picture and vehicle details.

Uber Assist (for individuals who may need additional assistance):

www.uber.com/au/en/ride/assist

UTILITY, TELEPHONE, INTERNET, AND BROADBAND ASSISTANCE

Low Income Energy Assistance Program (LIHEAP)

LIHEAP is a federally funded program that assist qualified individuals with their home heating and cooling costs. In addition to assistance with energy bills, some funds are available to make improvements to homes and apartments to make them more energy efficient and reduce heating bills. www.acf.hhs.gov/ocs/low-income-home-energy-assistance-program-liheap

Lifeline is a federal program that makes communication services more affordable for low-income consumers. The program provides subscribers a discount on monthly telephone service, broadband Internet service, and bundled voice broadband packages. For more information and to apply, call the Lifeline Support Center at (800) 234-9473, or email LifelineSupport@usac.org.

Affordable Connectivity Program helps households afford the broadband they need for work, school, healthcare and more. It replaces the former Emergency Broadband Benefit. The benefit provides a discount of up to \$30 per month toward internet service for eligible households. Consumers can check with the internet service providers in their area to learn about the provider's plans for program participation. To determine your eligibility or application status, call the ACP Support Center at (877) 384-2575.

Utility Assistance

Call 211 for information about financial assistance resources in our region. WSSC is offering financial assistance to customers facing water shutoffs. Call WSSC's Customer Service Advisors at (301) 206-4001 or visit WSSC's web site at www.wsscwater.com/customer-service.

Water Bill Assistance

The Low-Income Household Water Assistance Program (LIHWAP) is available statewide and provides Maryland households with financial relief toward water and/or wastewater bills. Eligible households may receive up to \$2,000. Funding is limited and applications will be accepted on a first come, first served basis. For more information and to request an application, call (800) 332-6347 Monday through Friday, 8:30 a.m. to 5:00 p.m.

VETERAN'S RESOURCES AND SUPPORT

Blinded Veterans Association provides counseling, employment, advocacy, and support services to veterans who are blind; (202) 371-8880, www.bva.org.

Maryland State Office of Veterans Affairs: (410) 260-3838

Paralyzed Veterans of America aids paralyzed veterans in the areas of home accessibility, hospital liaison support, and education; (800) 424-8200, www.pva.org.

U.S. Department of Veterans Affairs provides comprehensive services resource for veterans; (800) 827-1000, www.va.gov.

Veteran Crisis Line, U.S. Department of Veterans Affairs, provides crisis support for veterans and concerned family members; (800) 273-TALK (8255).

Veterans Support Foundation is a comprehensive services and advocacy resource for veterans and their families; (800) 882-1316 ext. 126, www.vsf-usa.org.

Washington DC Veterans Affairs Medical Center provides medical, surgical, rehabilitative, neurological, and psychiatric care; (202) 745-8000, www.washingtondc.va.gov.

VOLUNTEER OPPORTUNITIES

City of Hyattsville: email caistis@hyattsville.org (Volunteer Services Manager) or call (301) 985-5057.

Hyattsville Aging in Place: email HAPCares@gmail.com or call (301) 887-3101.

Meals on Wheels College Park; Hyattsville meal delivery routes can be requested: (301) 927-2700.

Prince George's County Memorial Library Volunteer Program: (301) 699-3500; (301) 808-2061 (TTY)

Prince George's County Board of Elections (Voter Registration): 301-430-8020