

CITY OF HYATTSVILLE

2015

Police Department

Annual Report



Hyattsville City Police Department Vision

- The Hyattsville City Police Department will work as a team to provide responsive, innovative, effective and efficient police services while creating partnerships to build public confidence, manage fear and control crime.



Hyattsville City Police Department

Mission

- The Hyattsville City Police Department is a municipal law enforcement agency committed to:
 - Protecting life, property and City interests
 - Improving the quality of life for all who live, work and visit the City
 - Satisfying community demands and maintaining legitimacy with those policed
- The Department's mission will be accomplished by:
 - Proactively working with the community, City departments, and other government agencies
 - Using data and technology to develop and implement proactive, problem solving strategies
 - Planning growth to keep pace with the community demands
 - Maintaining a workplace which promotes equal employment opportunities, respects employees as individuals, and fosters teamwork.



Hyattsville City Police Department

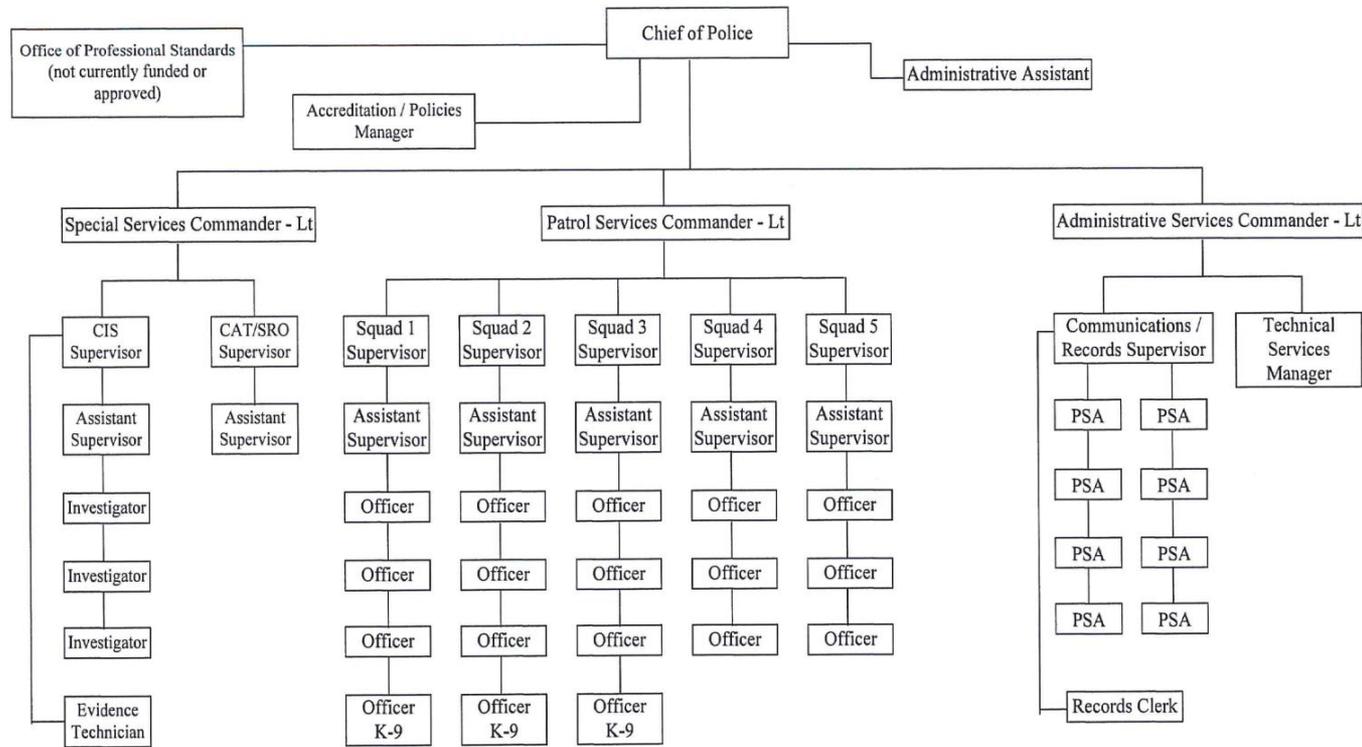
Values

- **SERVICE:** by providing quality services and protection to all people in an efficient and competent manner, tempered with courtesy, compassion and understanding
- **INTEGRITY:** by upholding the public trust and confidence through honest, consistent and forthright interaction with all people in order to foster an atmosphere of mutual trust and cooperation.
- **RESPECT:** by treating all persons with dignity and respect by promoting equality and fairness, and by upholding the Constitutional rights of all people.



Hyattsville City Police Department Organizational Chart

FY 2015 (Authorized 41 officers) effective July 1, 2014



Specially Activated Units		
Homeland Security (PS)	HEAT Team (SS)	Honor Guard (SS)
Field Training (PS)	Bike/Segway (SS)	Quartermaster (SS)
Grant Administration (AS)	PIO (AS)	USSS (SS)



Crimes Against Persons

	2014	2015	% Change
Homicide	2	0	- 200.00%
Rape/ Attempt	9	2	- 77.78%
Business Robbery	5	6	+ 20.00%
Citizen Robbery	53	43	- 18.87%
Carjacking	1	1	0.00%
Assault	90	127	+ 41.11%
TOTALS	160	179	+ 11.88%



Crimes Against Property

	2014	2015	% Change
B&E Residential	105	63	-40.00%
B&E Commercial	18	22	+22.22%
Stolen Auto	63	62	- 1.59%
Theft	987	889	- 9.93%
Arson	2	3	+50.00%
TOTAL	1175	1039	-11.57%

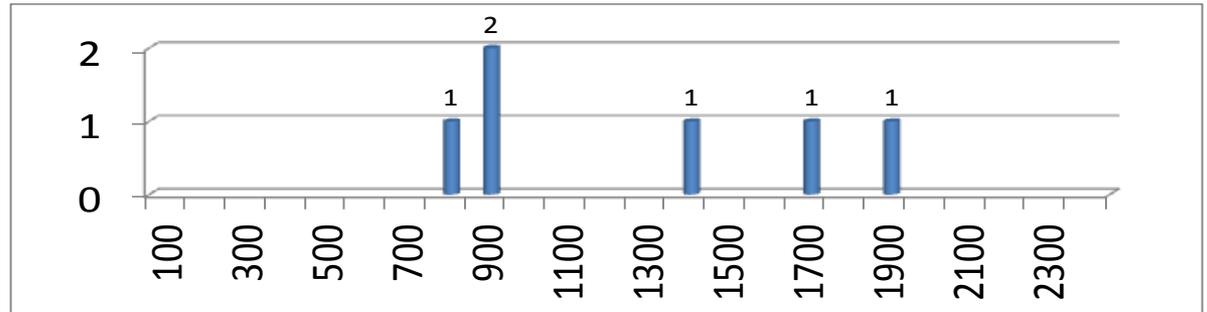
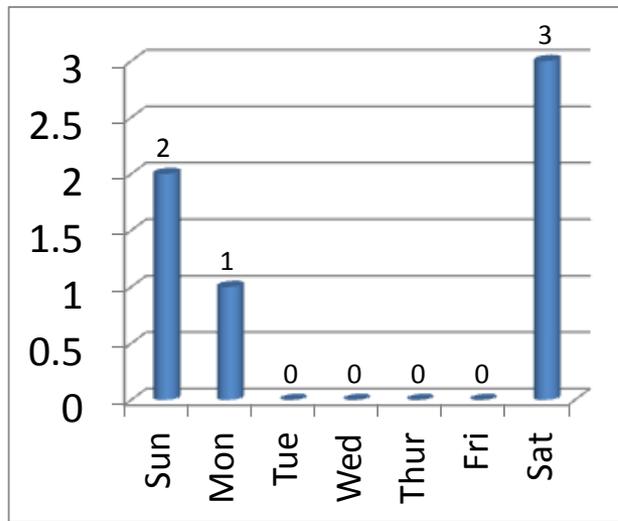


Total Crime

	2014	2015	% Change
Crimes Against Persons	160	179	+11.88%
Crimes Against Property	1175	1039	-11.57%
TOTAL	1335	1218	-8.76%

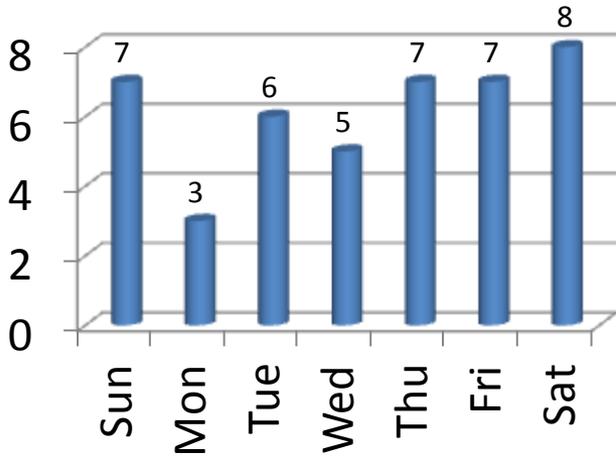


Commercial Robberies by Day & Time 2015

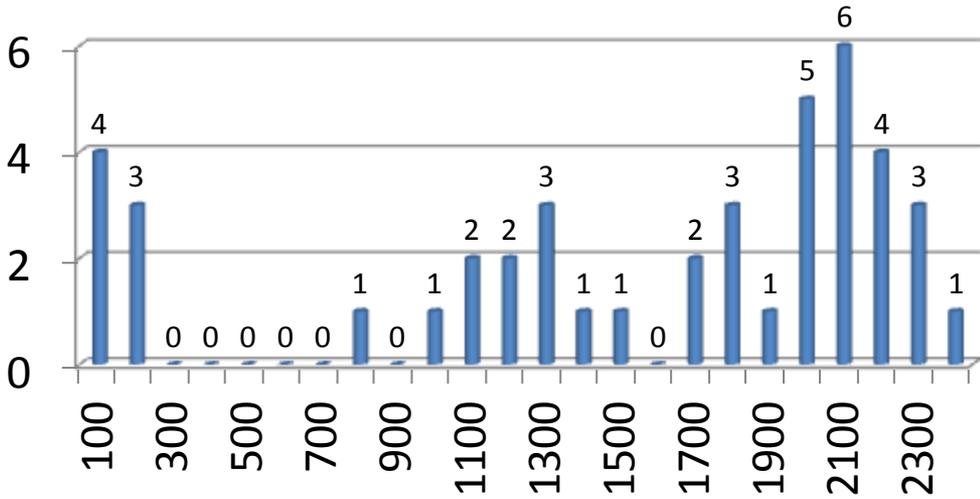


Citizen Robberies by Day & Time 2015

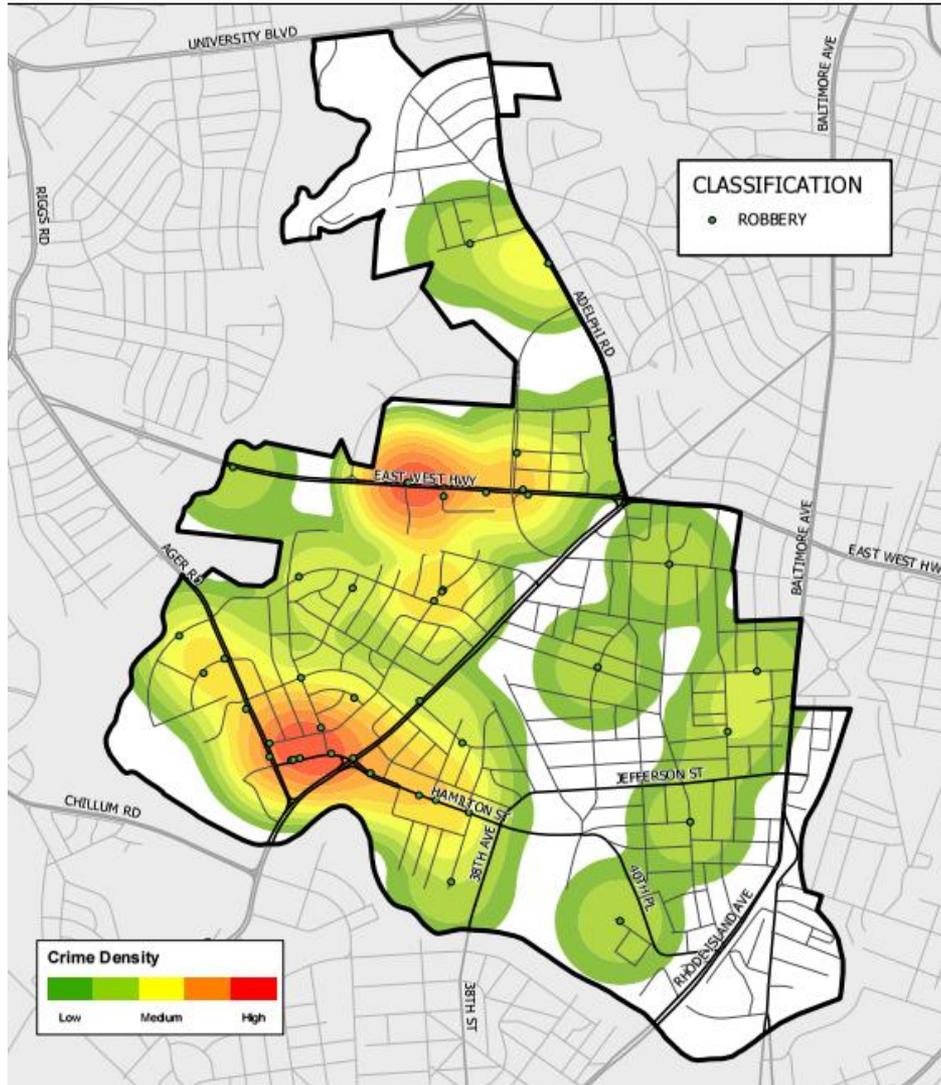
Days



Times



Robberies in 2015

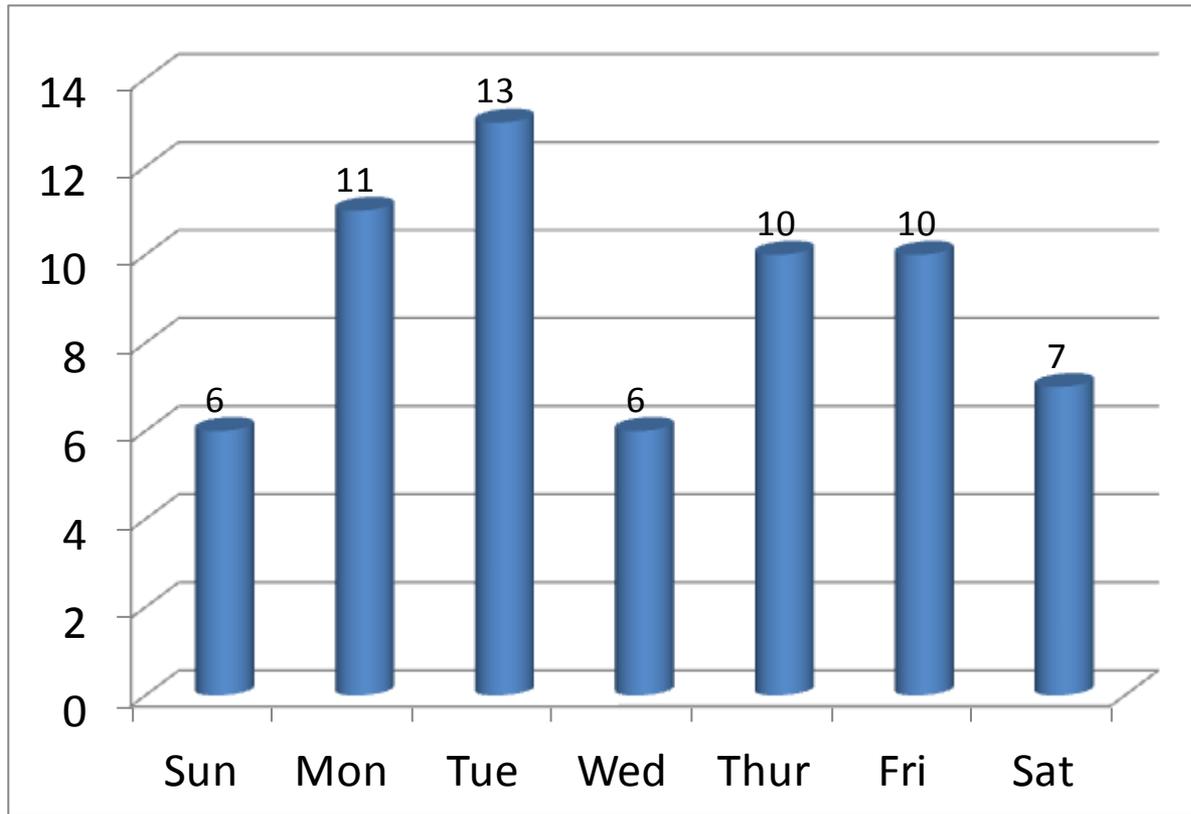


City of Hyattsville 2015 Crime Heat Map

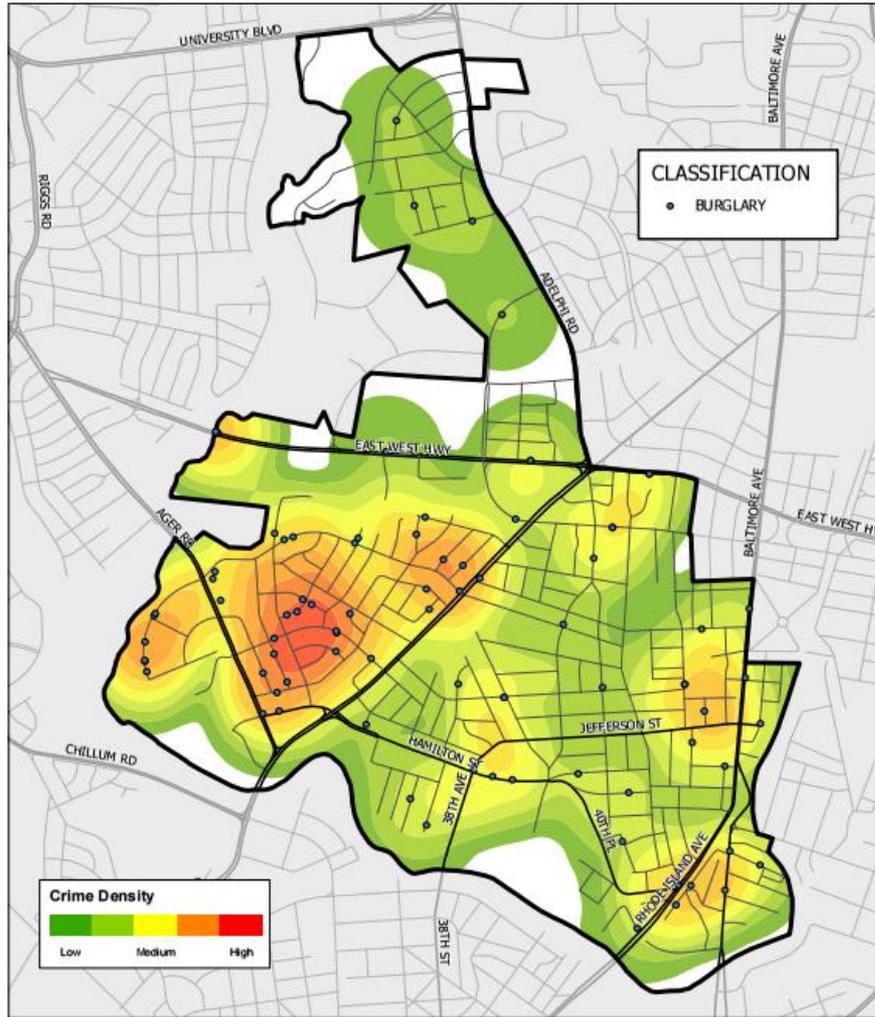
Author: SF | Date: Feb 1, 2016
Data Source: City of Hyattsville Police Department



Residential Burglaries by Day 2015



Burglaries in 2015

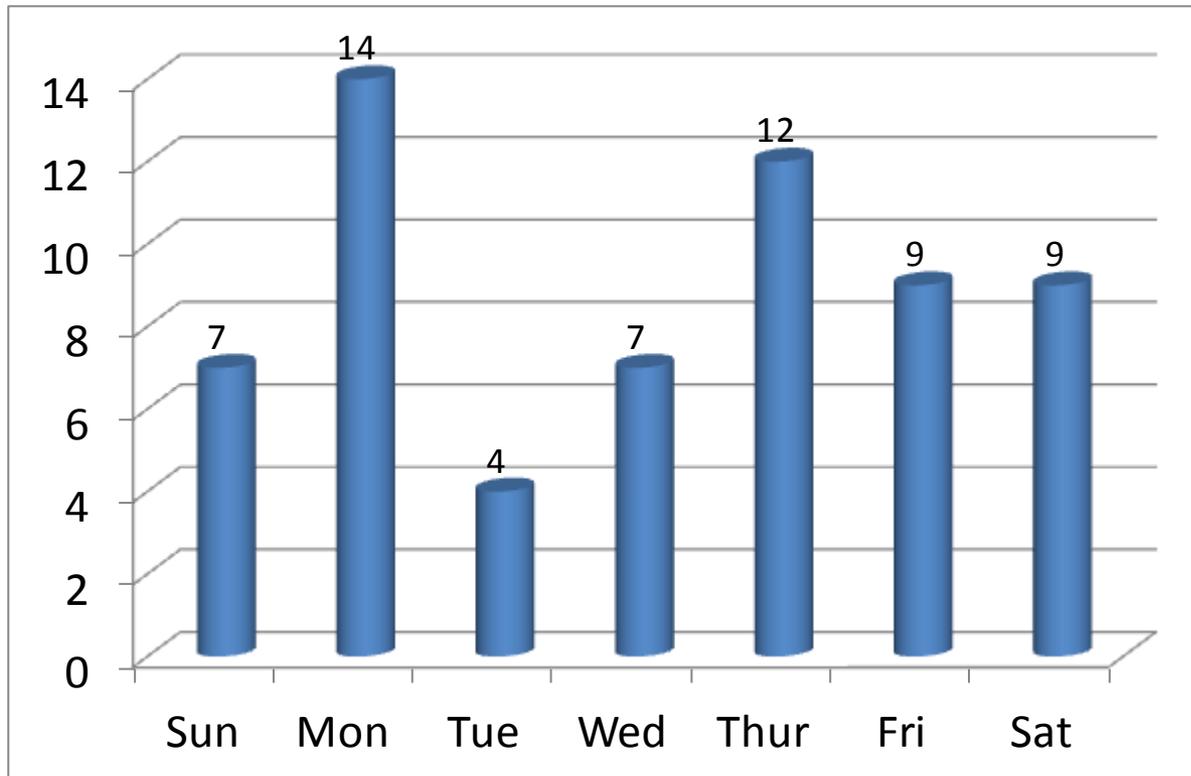


City of Hyattsville
2015 Crime Heat Map

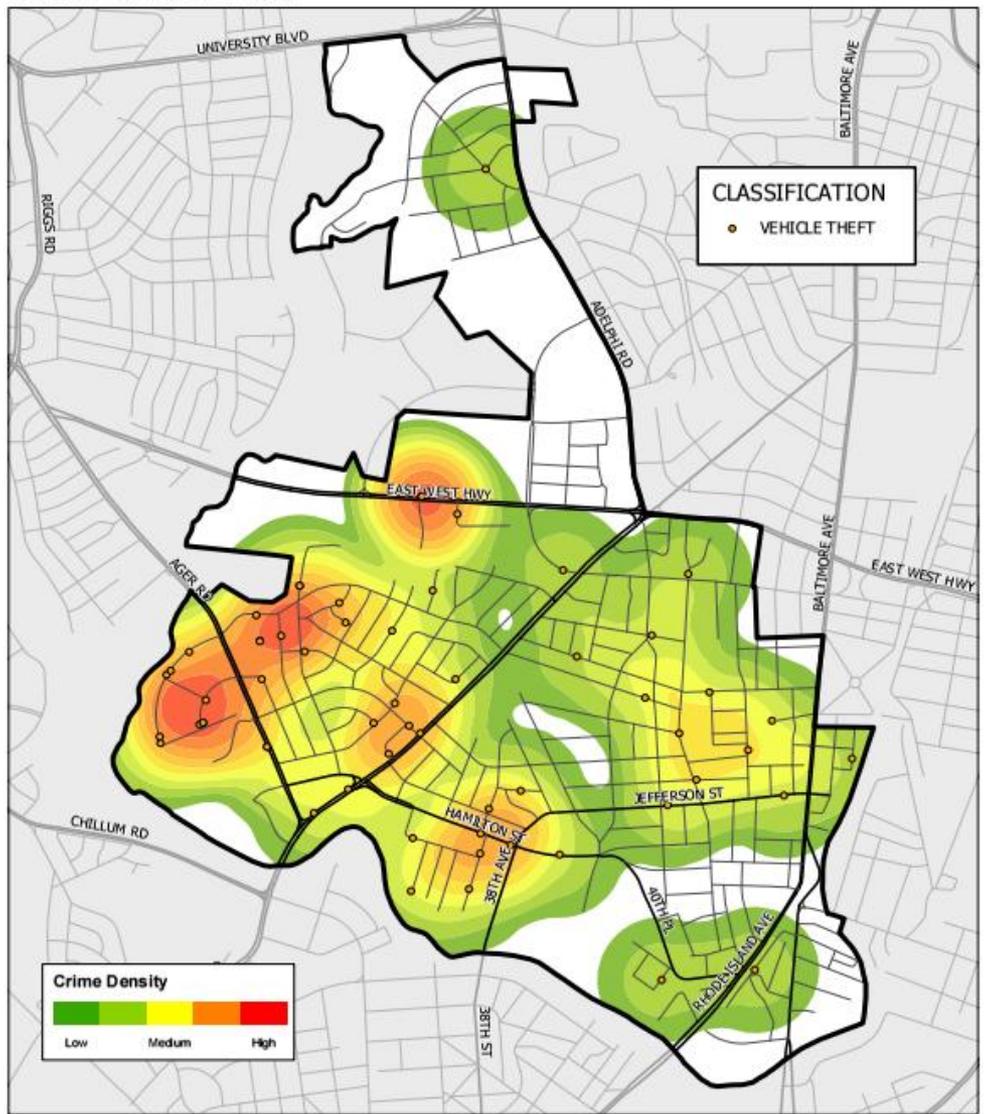
Author: SF | Date: Feb 1, 2016
Data Source: City of Hyattsville Police Department



Vehicle Thefts by Day 2015

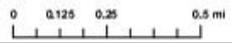


Vehicle Thefts in 2015

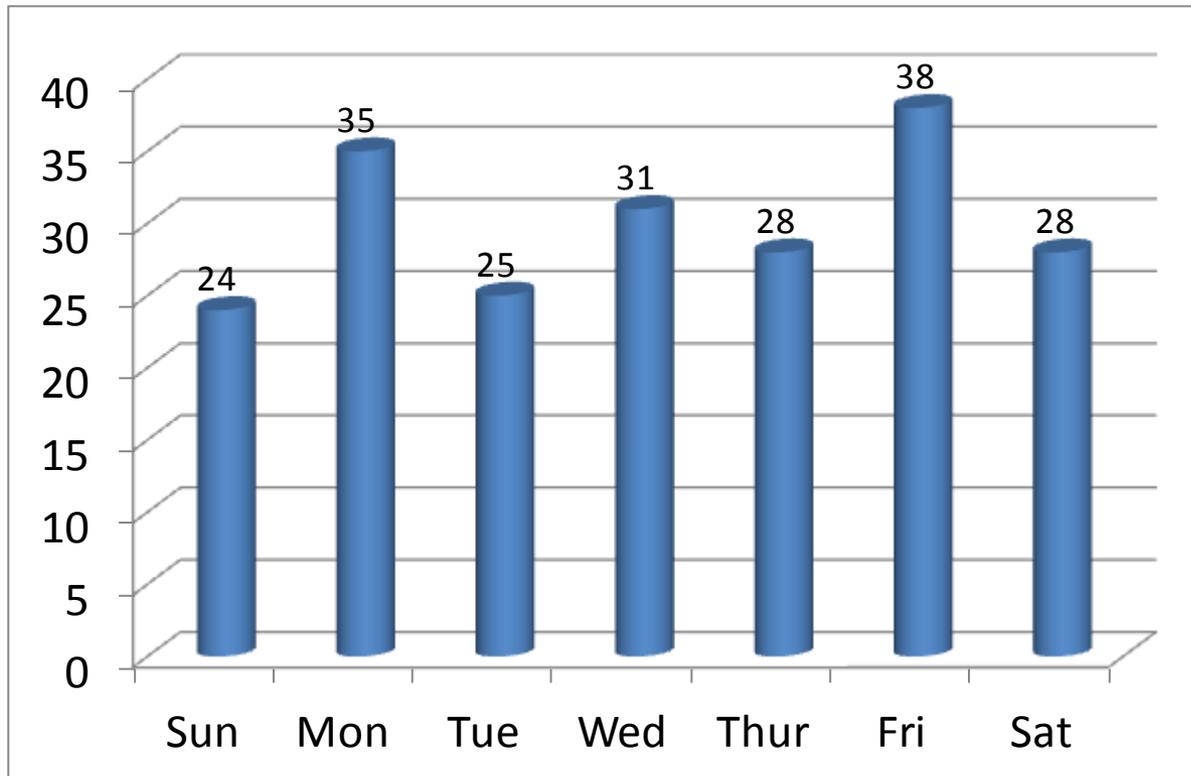


City of Hyattsville 2015 Crime Heat Map

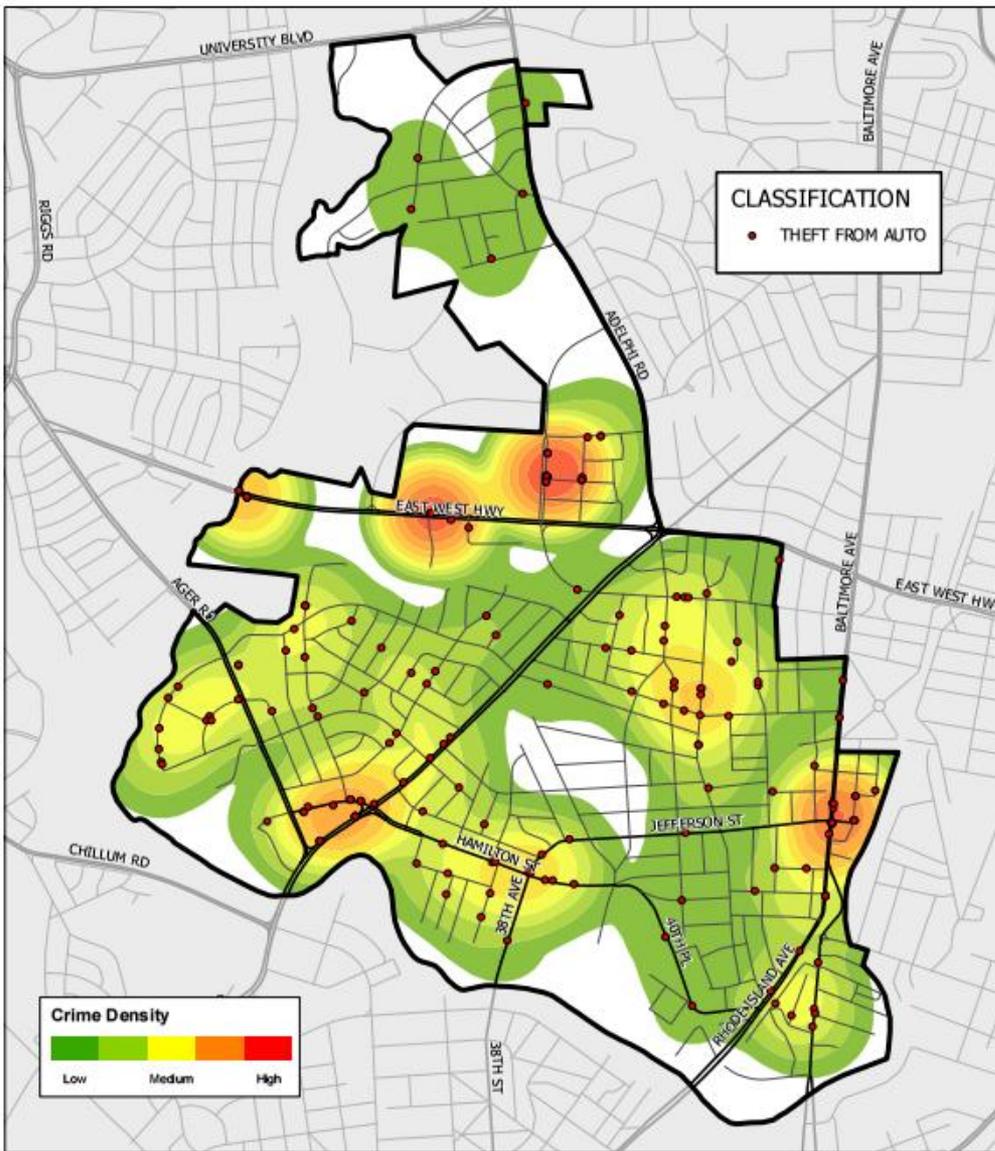
Author: SF | Date: Feb 1, 2016
Data Source: City of Hyattsville Police Department



Thefts from Vehicles by Day 2015



Thefts from Auto in 2015

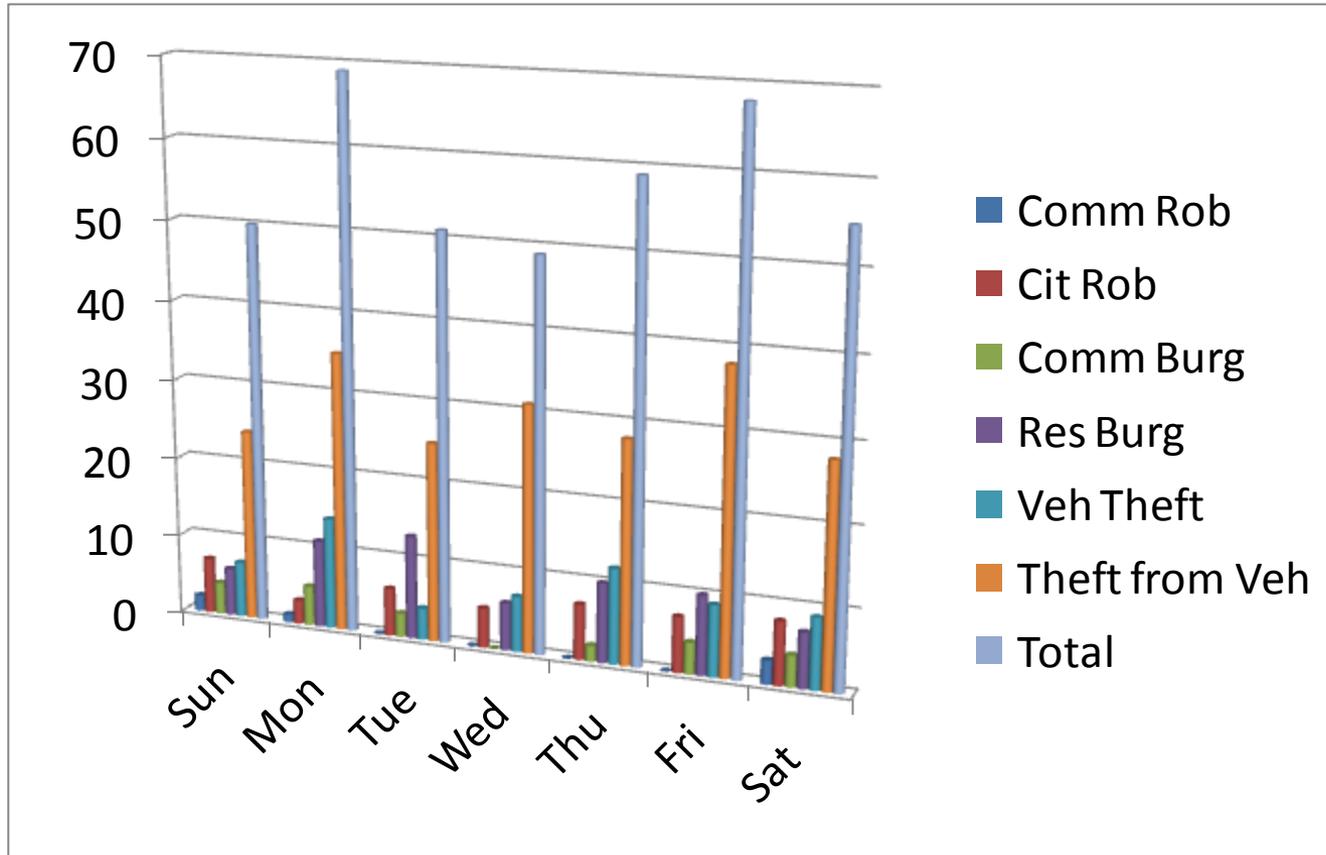


City of Hyattsville
2015 Crime Heat Map

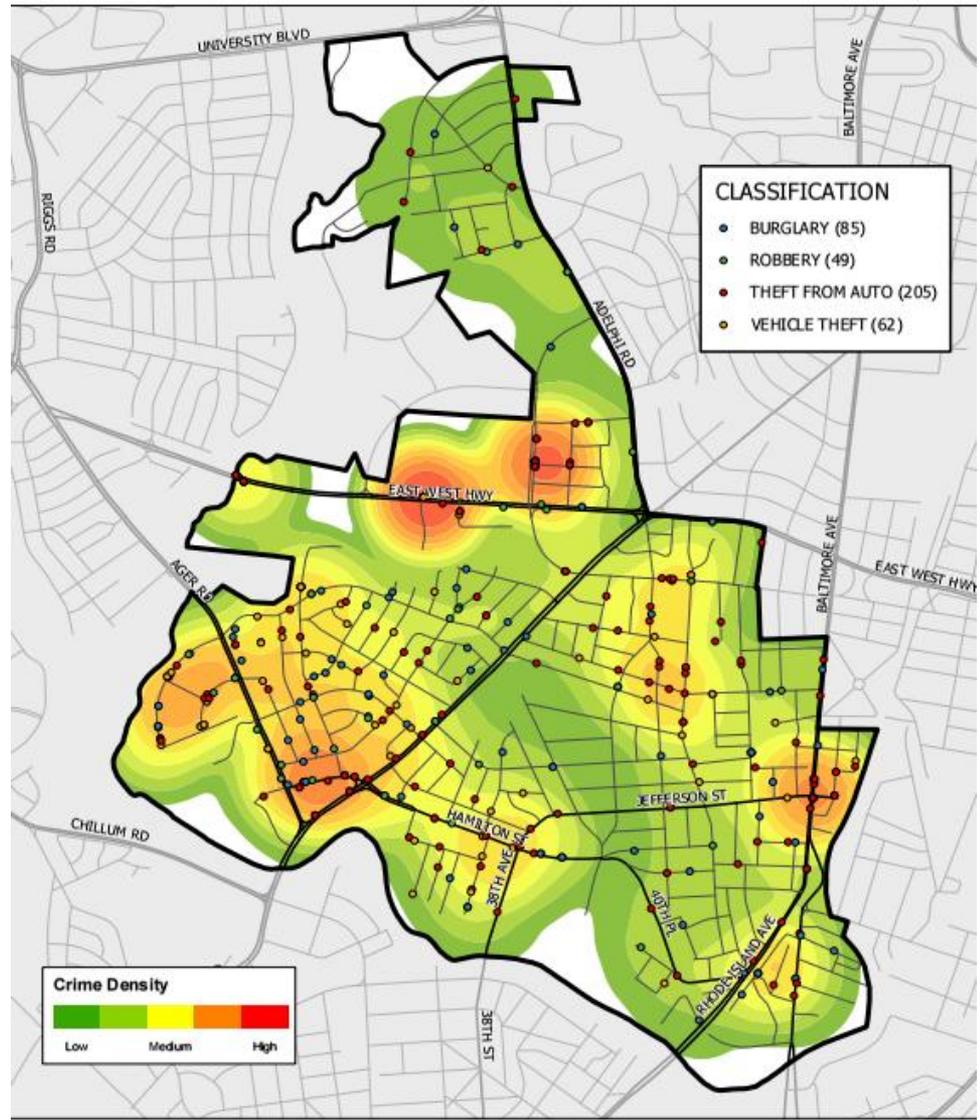
Author: SF | Date: Feb 1, 2016
Data Source: City of Hyattsville Police Department



Combined Crimes by Day 2015

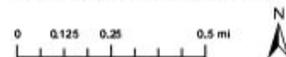


All Selected Crime Incidents in 2015

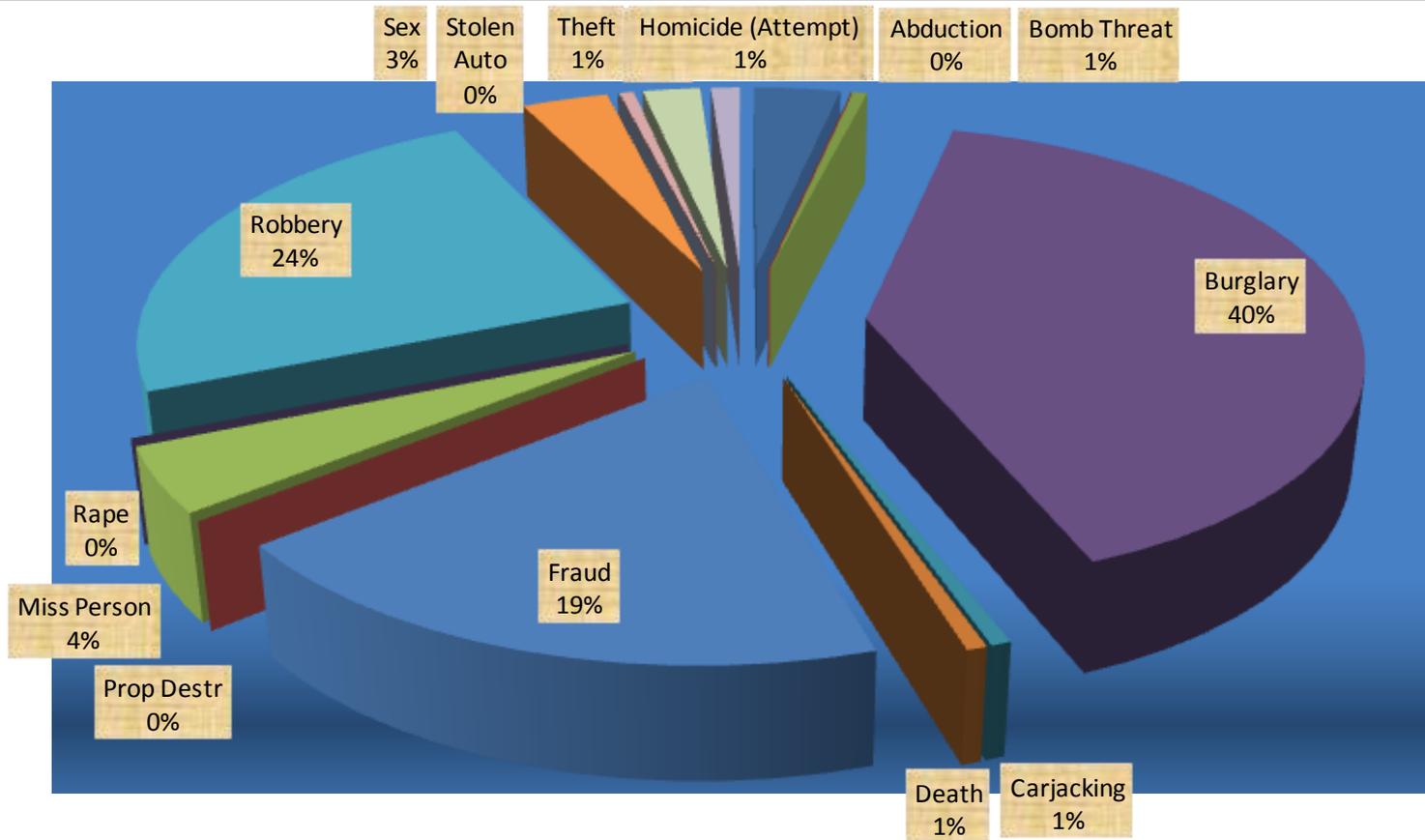


City of Hyattsville 2015 Crime Heat Map

Author: SF | Date: Feb 1, 2016
Data Source: City of Hyattsville Police Department



Criminal Investigations Case Assignments



Criminal Investigation Closure Rates Crimes Against Persons

	Crimes	Closed	% Cleared
Homicide	0	0	n/a
Rape/ Attempt	2	2	100.00%
Business Robbery	6	3	50.00%
Citizen Robbery	43	9	20.93%
Carjacking	1	0	00.00%
Assault	127	94	71.11%
TOTALS	179	108	60.34%

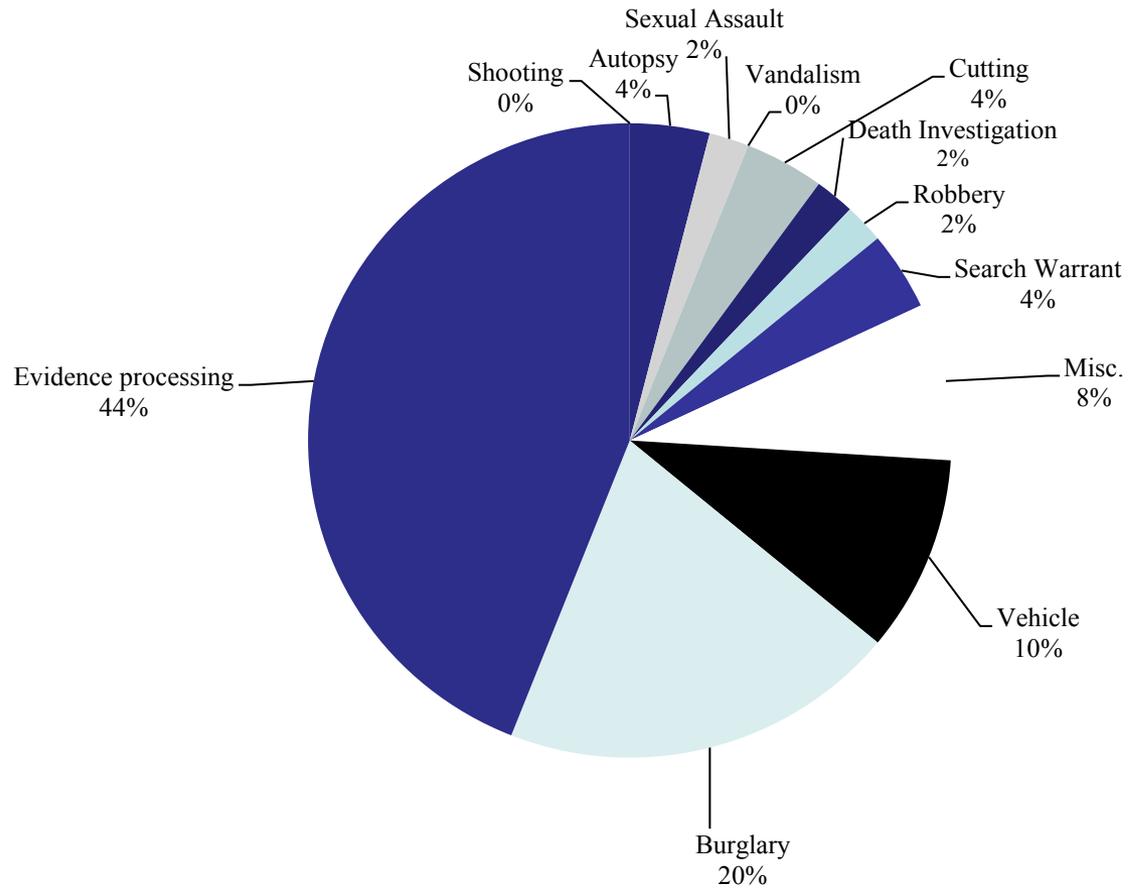


Criminal Investigation Closure Rates Crimes Against Property

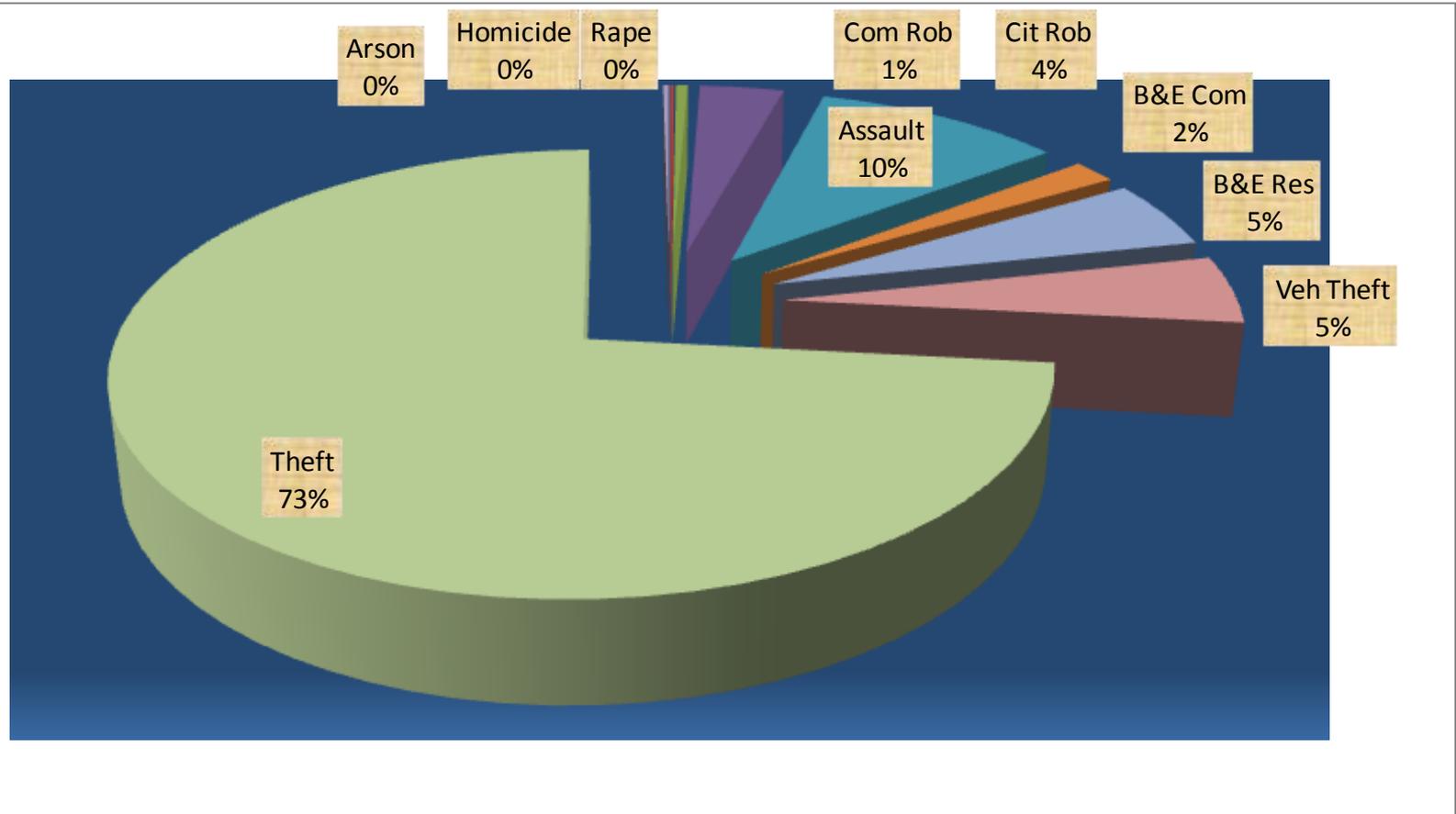
	Crimes	Closed	% Cleared
B&E Residential	63	18	28.57%
B&E Commercial	22	4	18.18%
Stolen Auto	62	3	4.84%
Theft	889	490	55.12%
Arson	3	2	66.67%
TOTAL	1039	517	49.76%



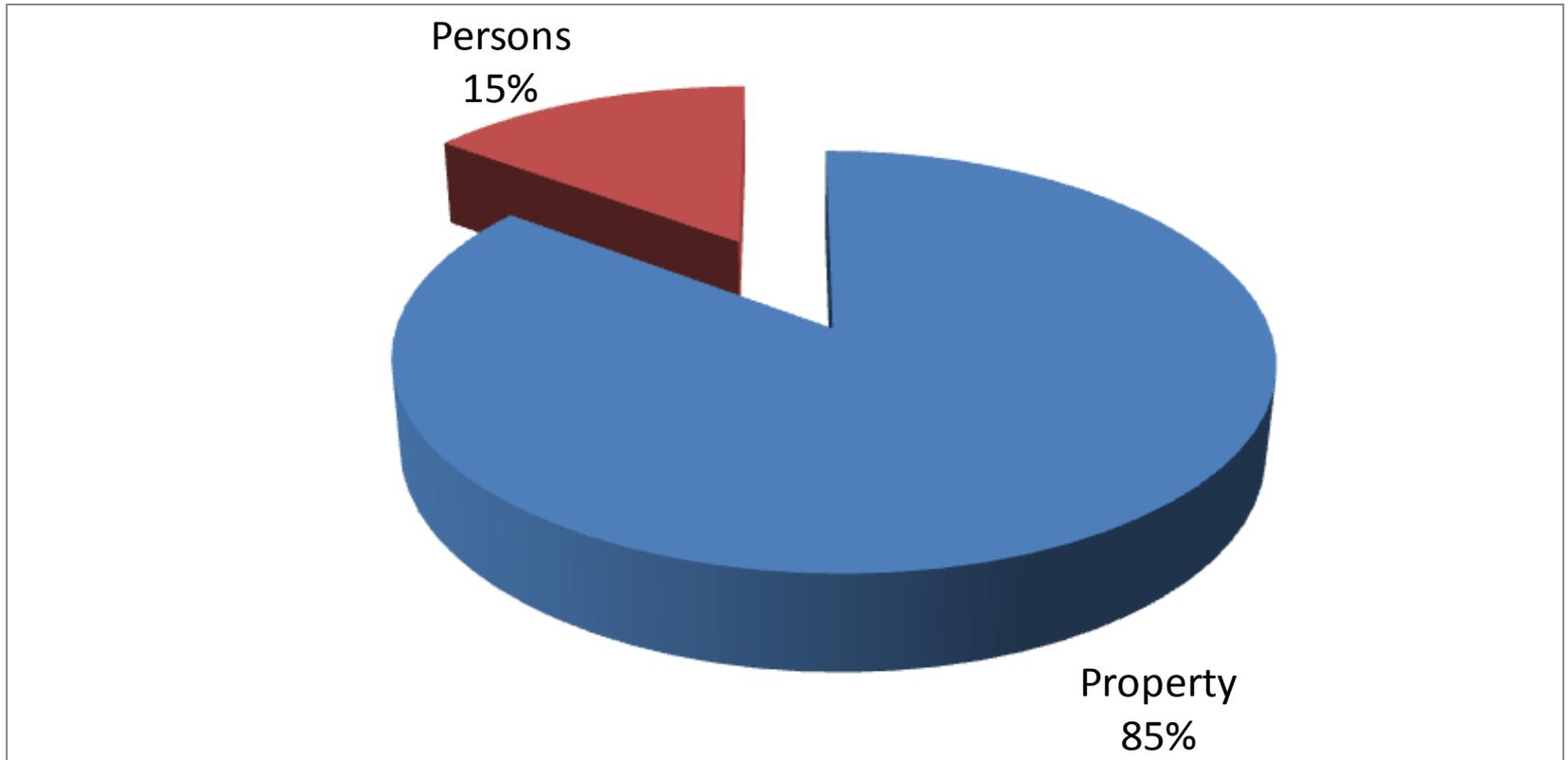
Crime Scene Evidence Processing



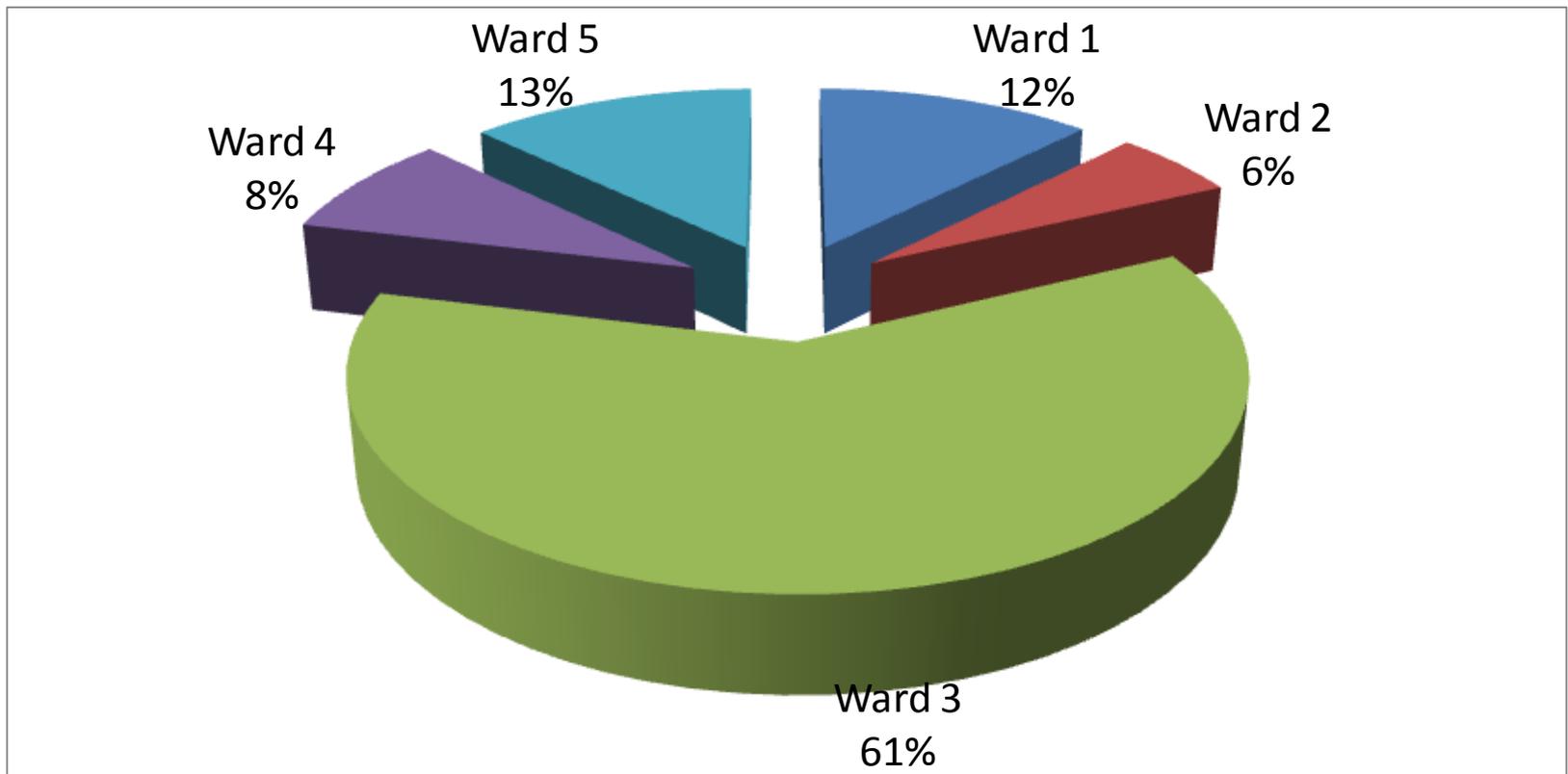
Total Crime by Type 2015



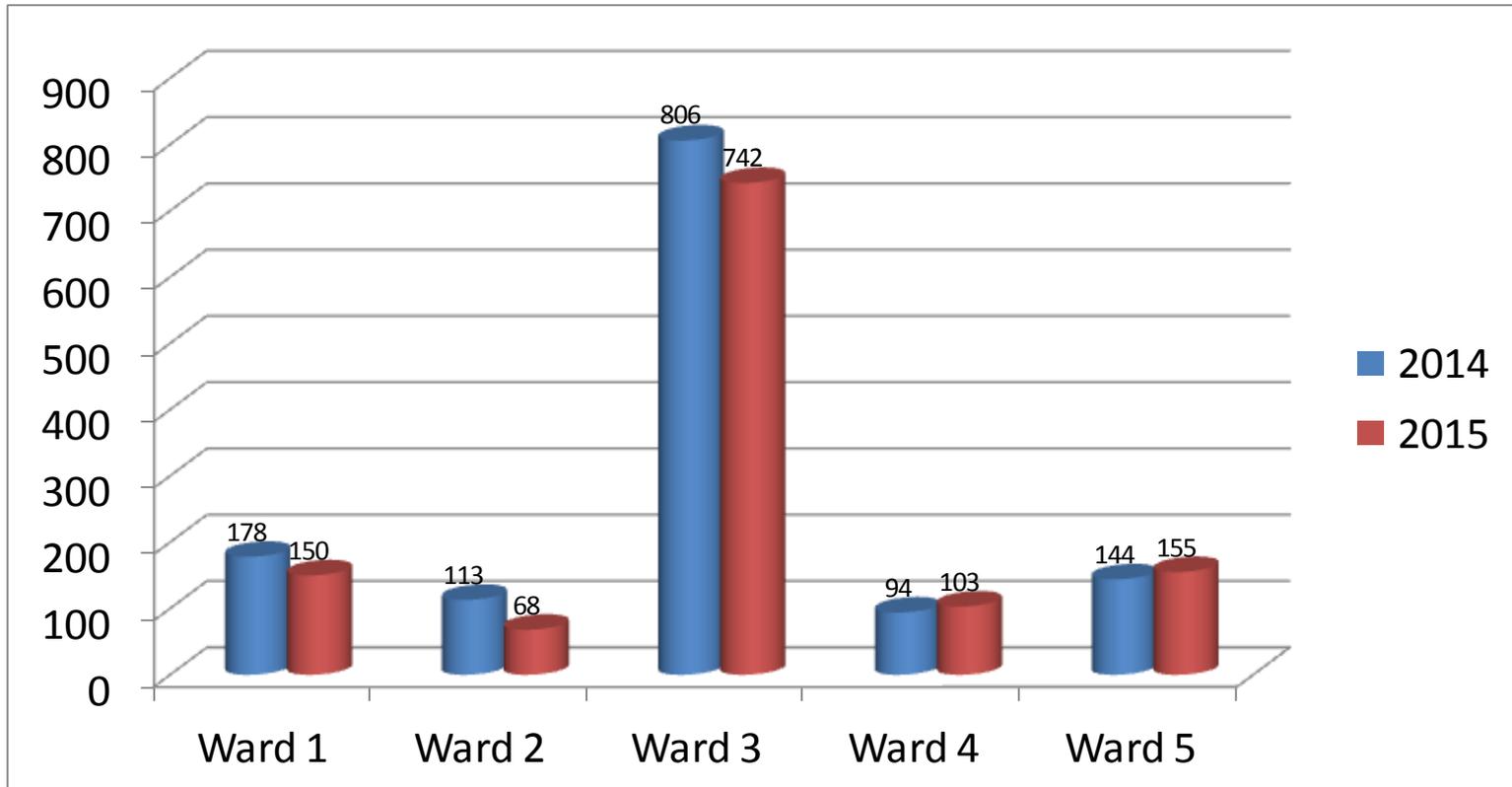
Person and Property Crimes 2015



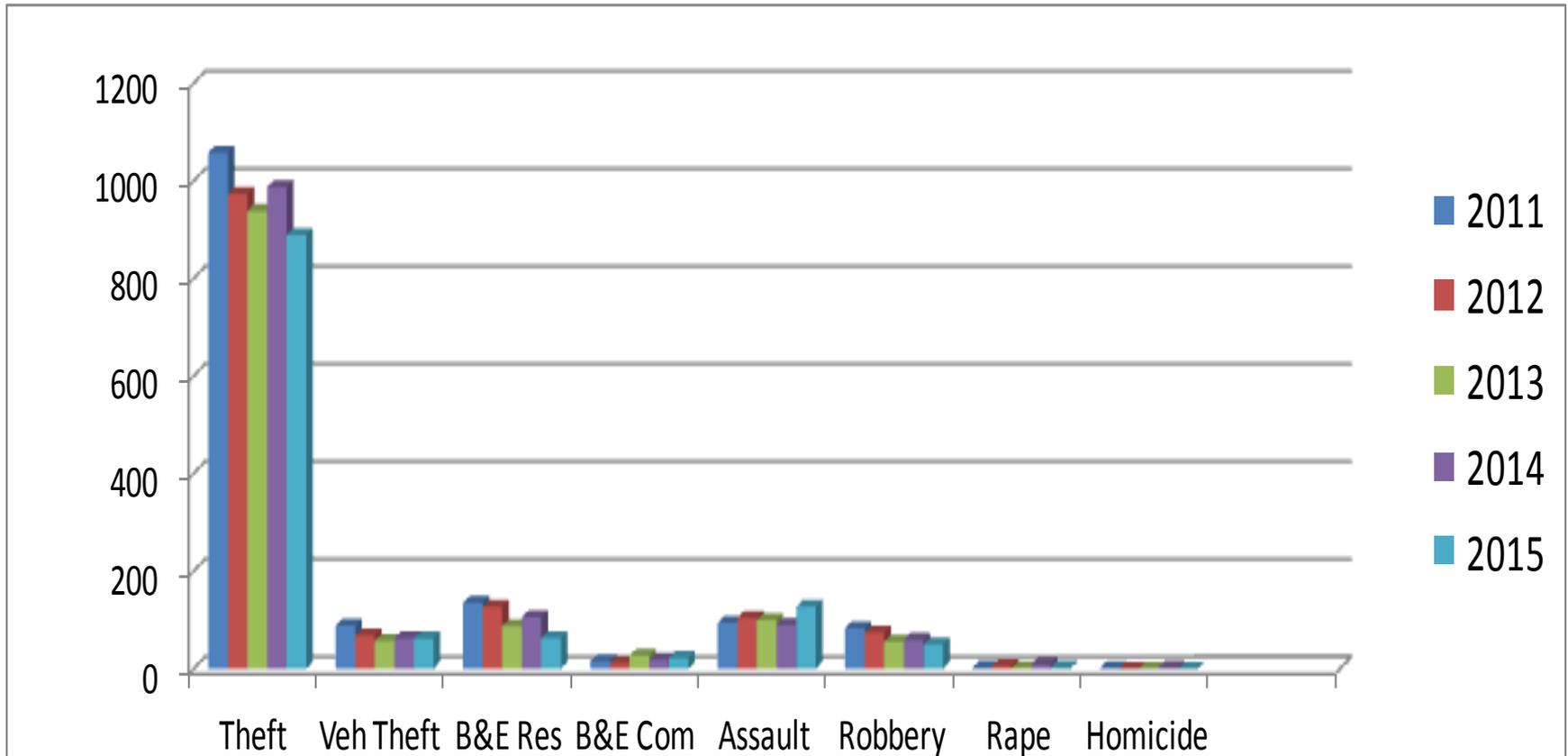
Crime by Ward 2015



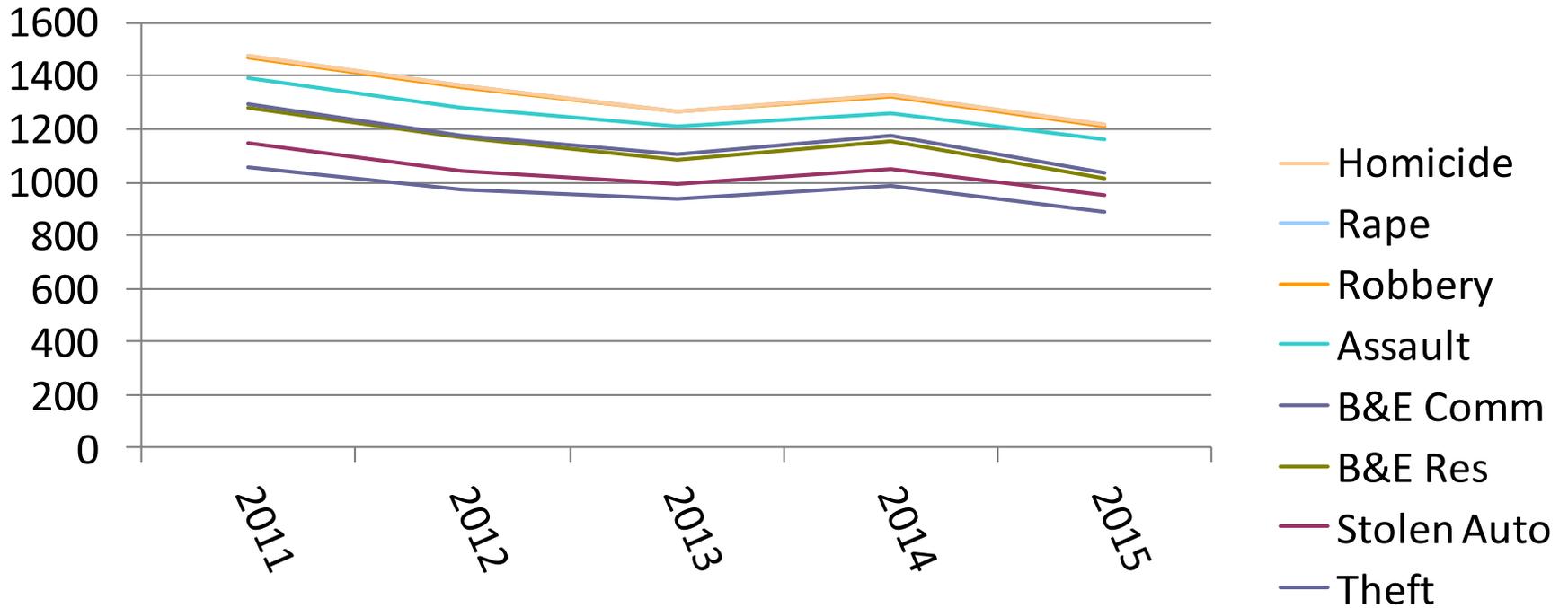
Crime by Ward



5 Year Crime Comparisons 2011 - 2015



5 Year Crime Trends 2011-2015

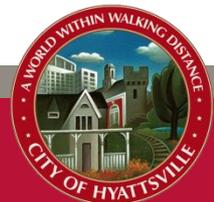
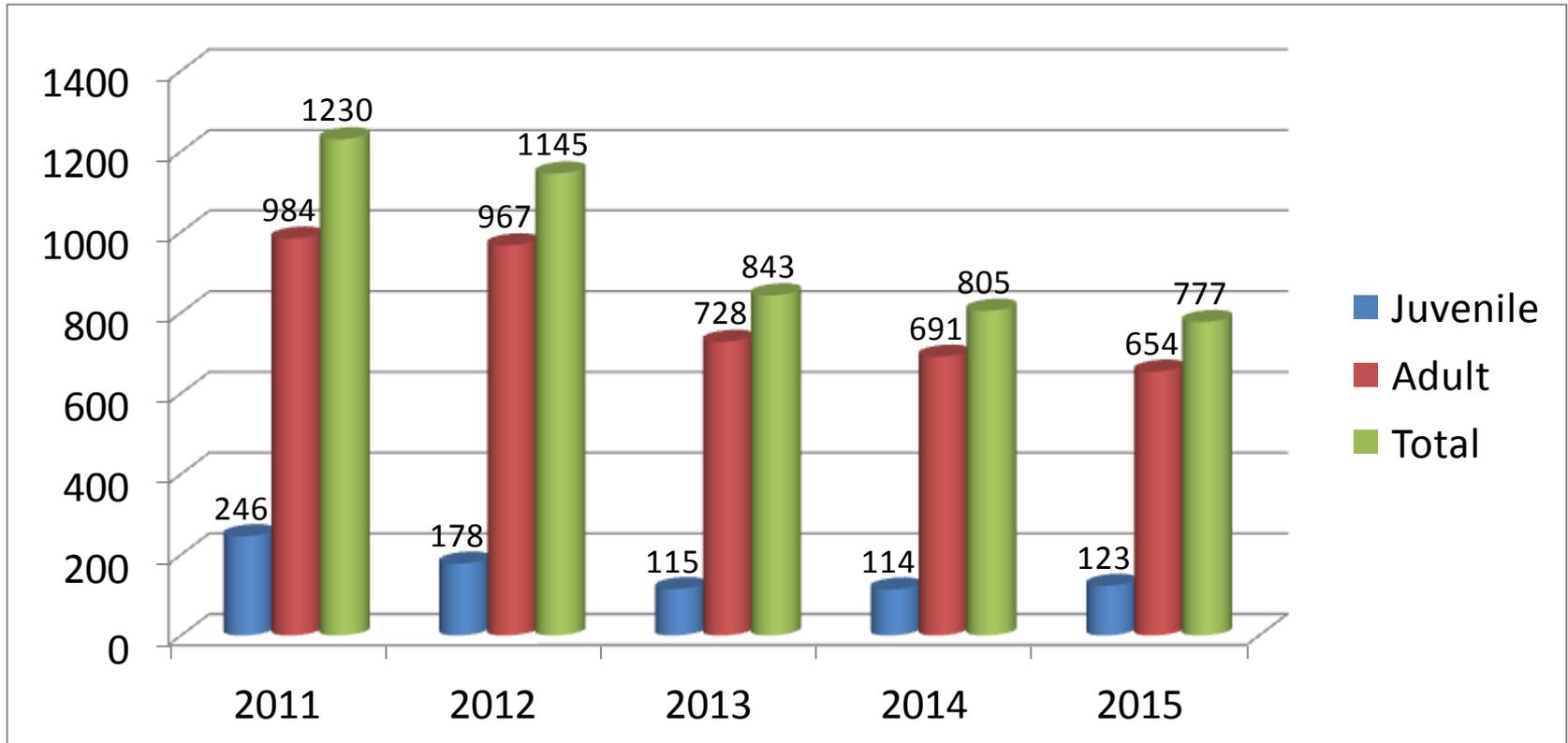


Criminal Arrests

	2014	2015	% Change
Criminal Arrests			
Juvenile	114	123	7.89%
Adult	691	654	-5.35%
TOTAL	767	777	-3.48%



Criminal Arrests 5 Year Comparison



Traffic Citations

	2014	2015	%Change
Citations			
City ** (Parking)	1376	1680	22.09%
State (Moving)	5702	3777	-33.76%
TOTAL	7078	5457	-22.90%



Traffic Citations 5 Year Comparison

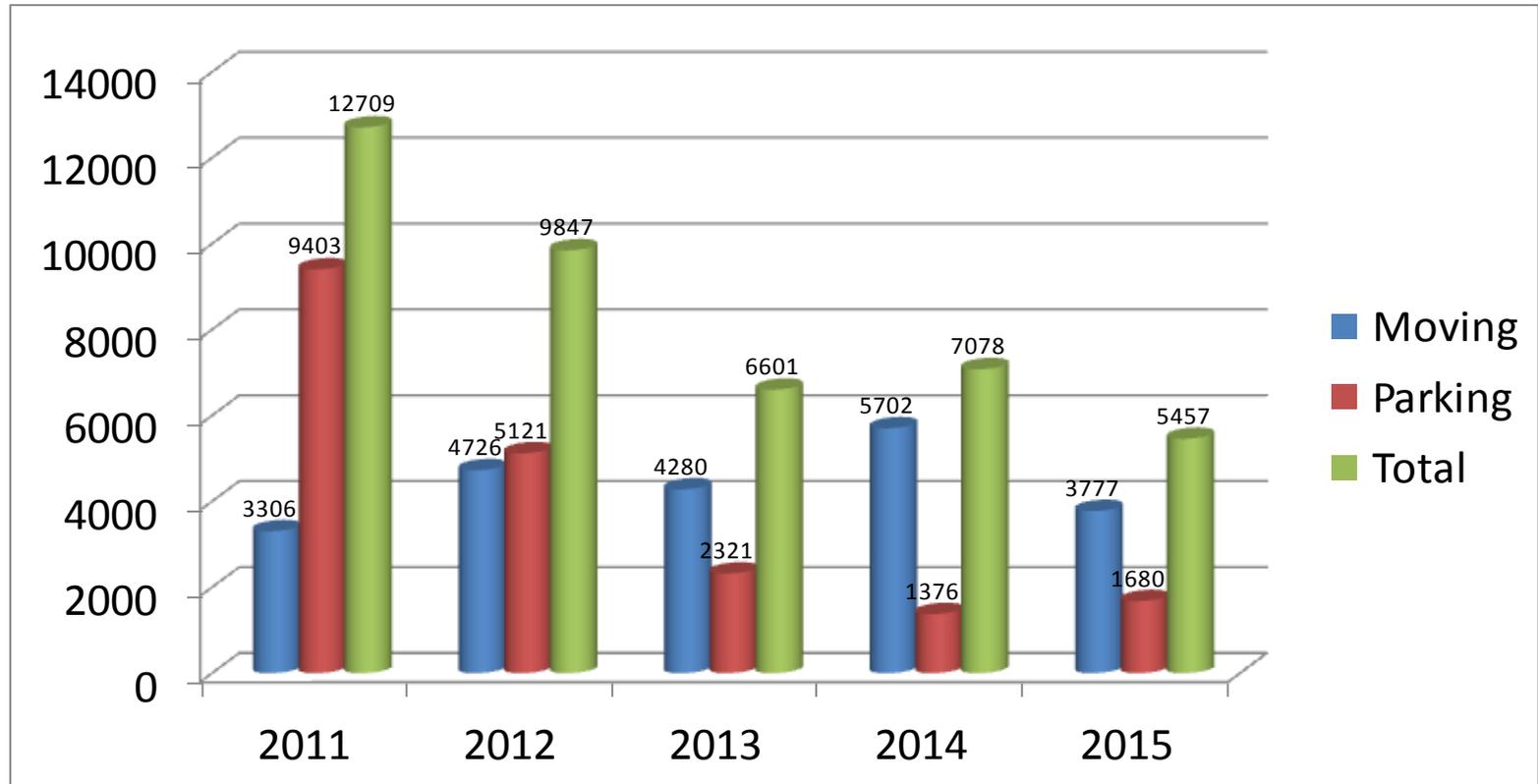
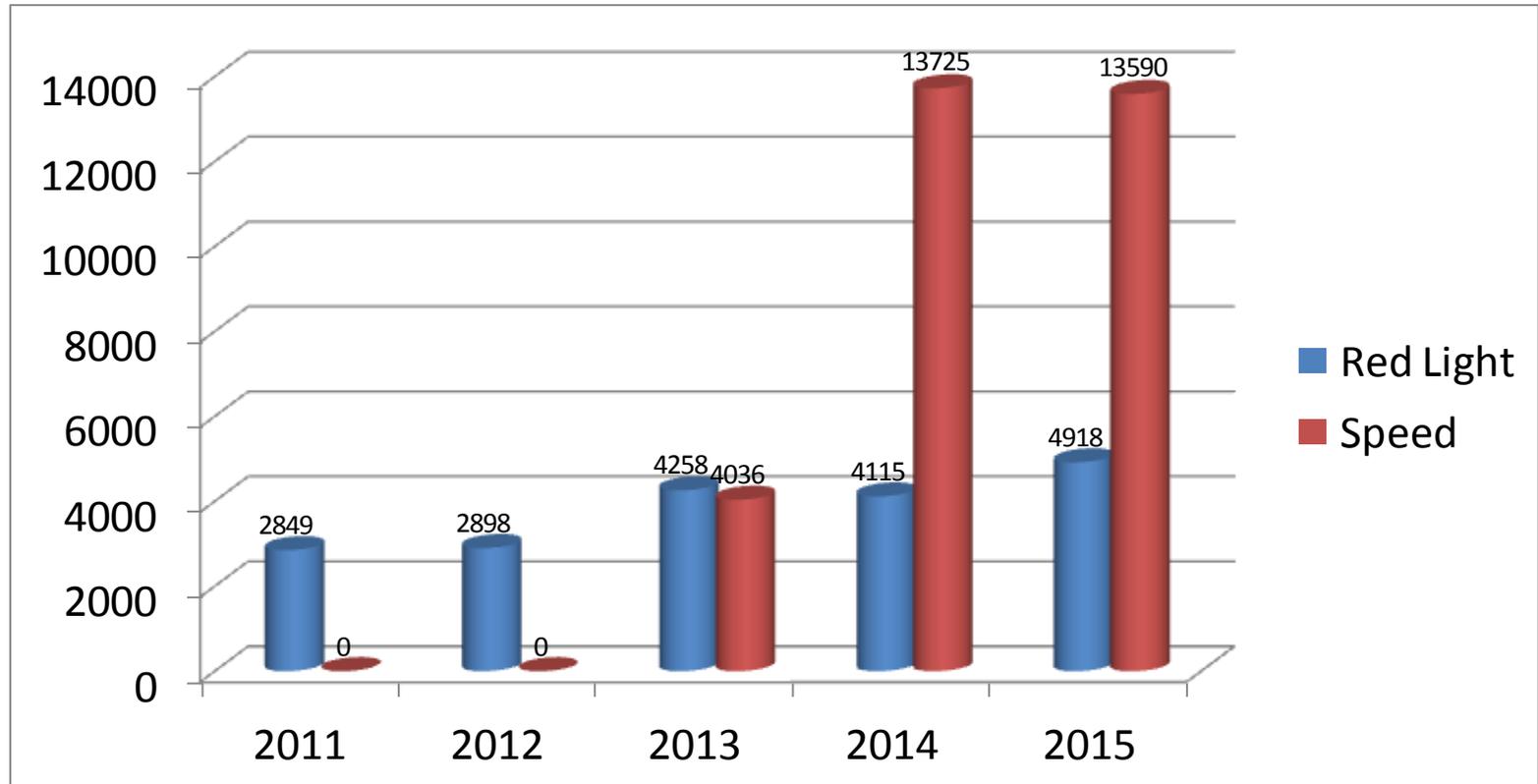
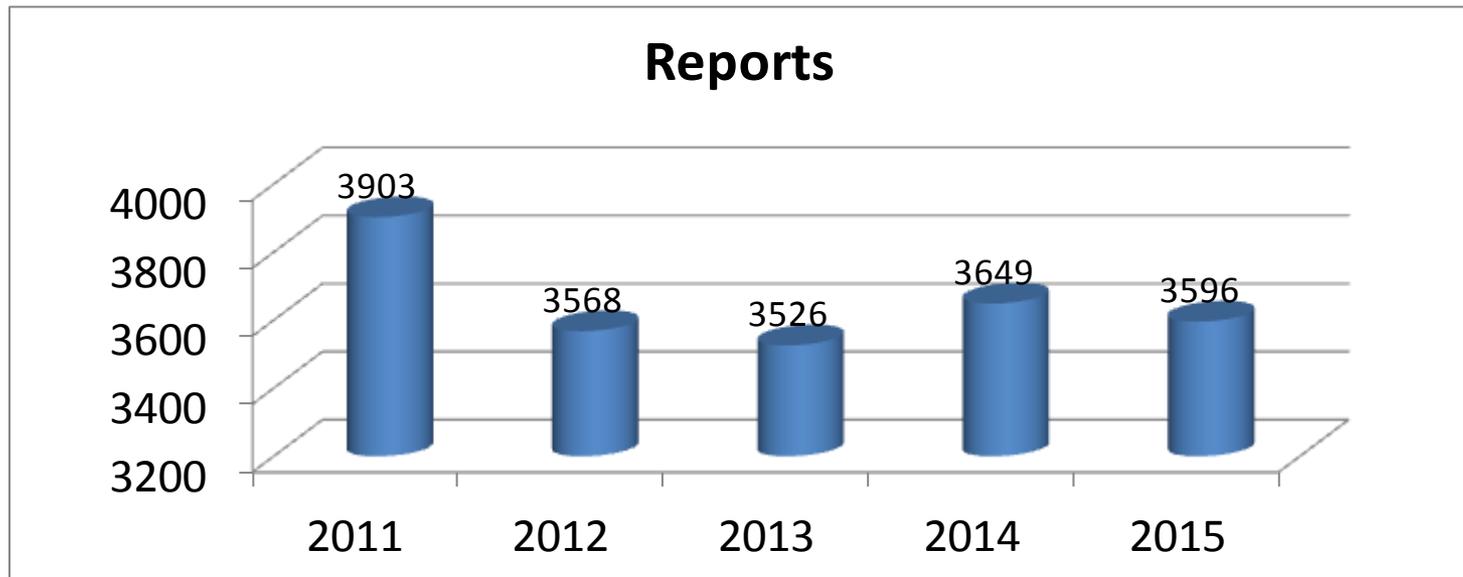


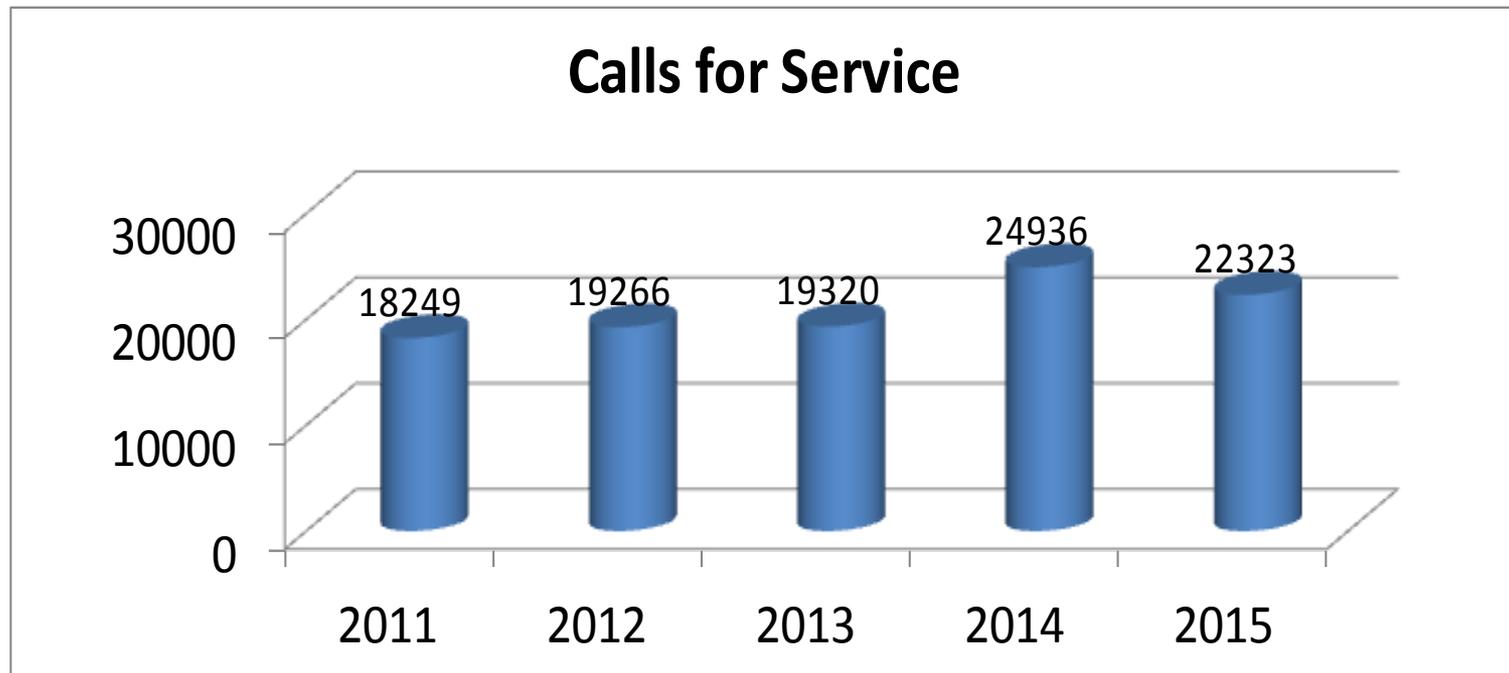
Photo Traffic Enforcement 5 Year Comparison



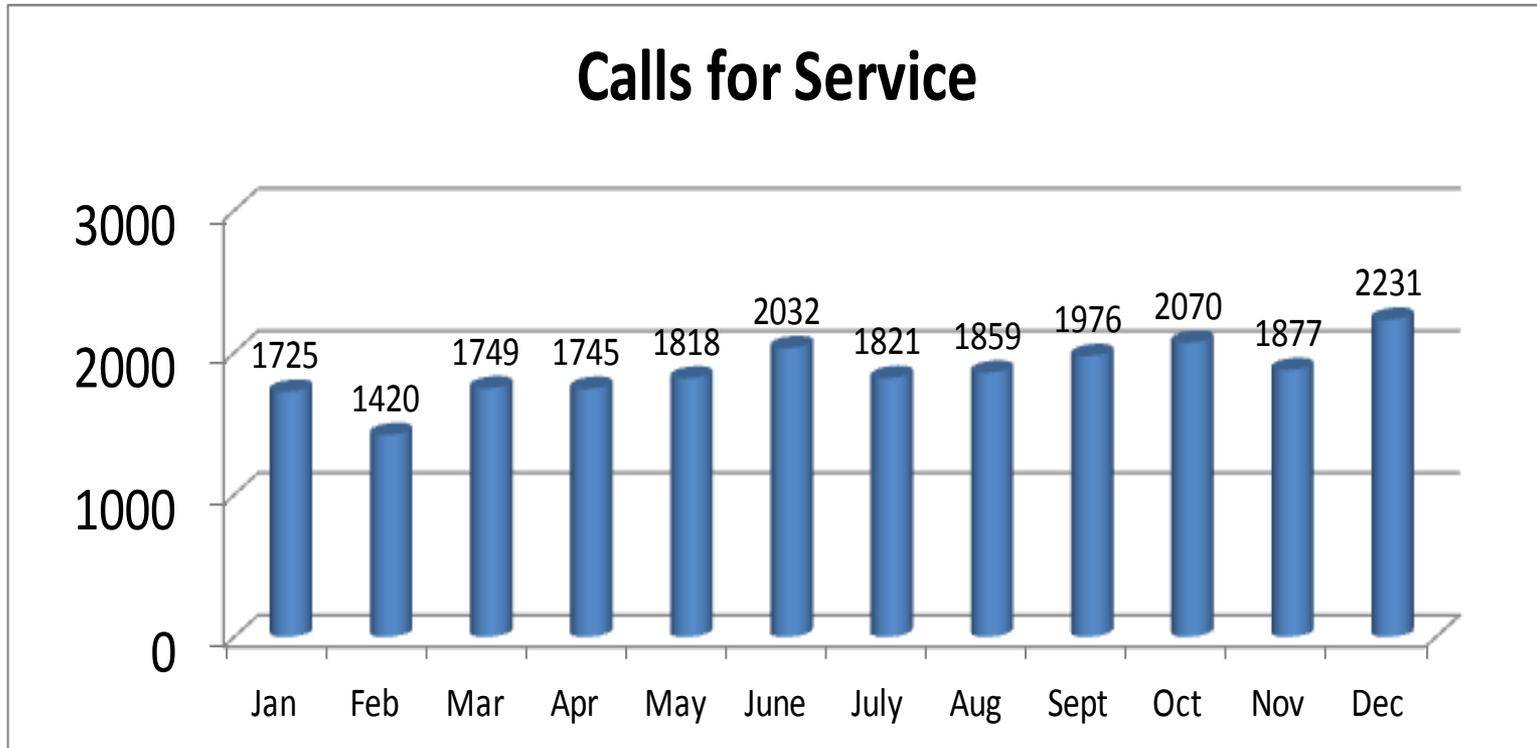
Police Reports 5 Year Comparison



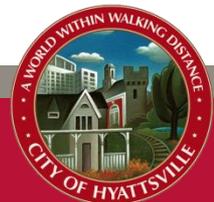
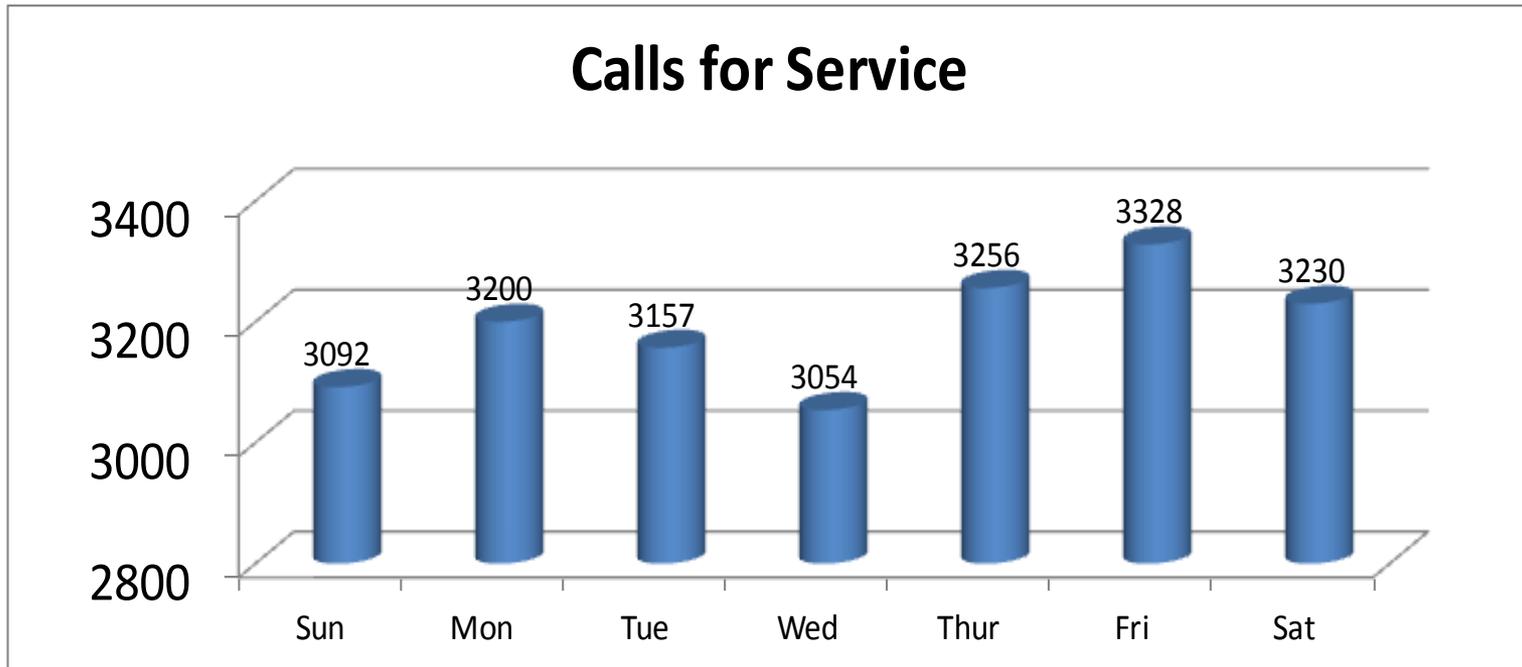
Citizen & Officer Generated Calls for Service 5 Year Comparison



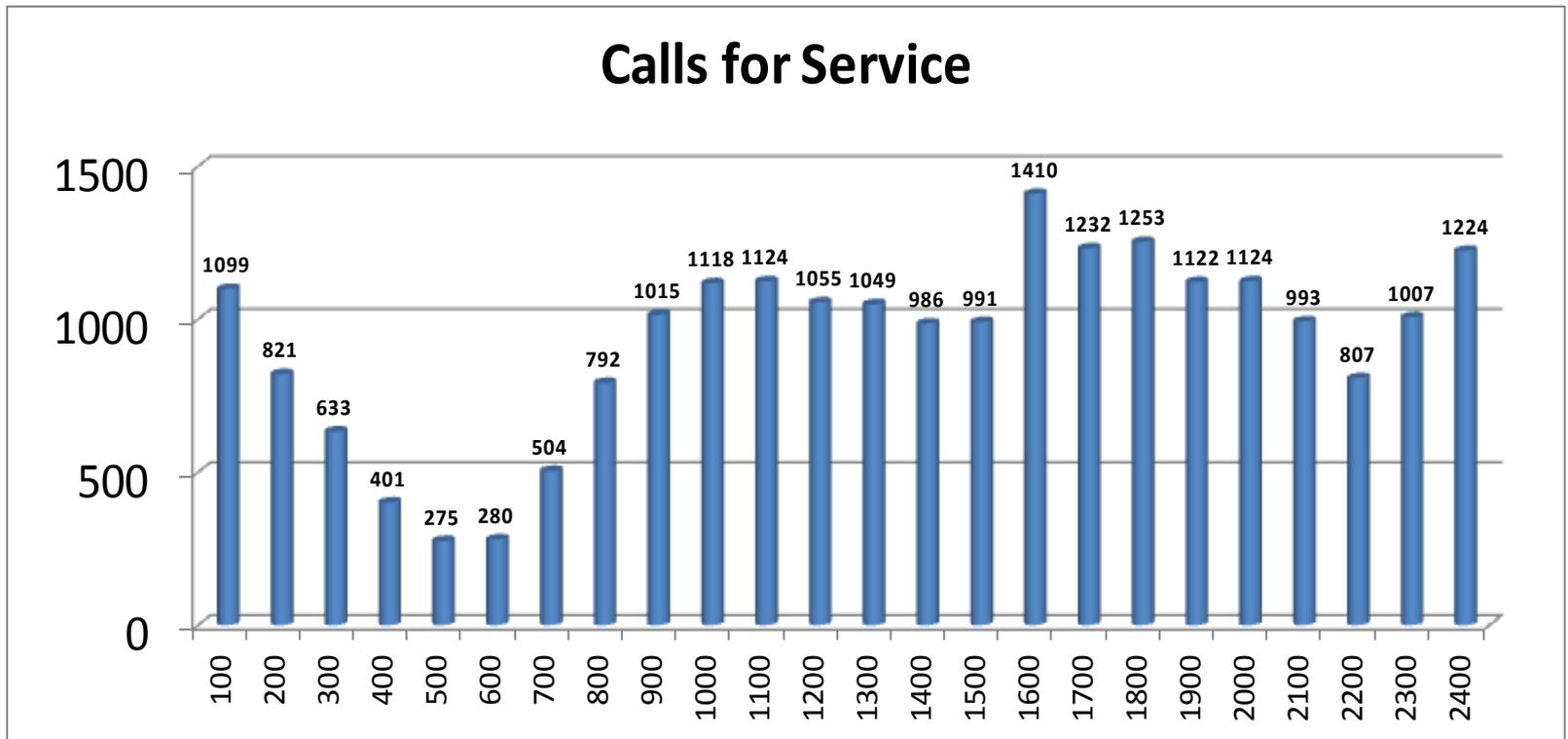
Citizen & Officer Generated Calls for Service by Month



Citizen and Officer Generated Calls for Service by Day



Citizen and Officer Generated Calls for Service by Hour



Call For Service By Hour

Print Date/Time: 03/31/2016 11:16
 Login ID: shampton
 Report Type: Detail
 Layer: All
 Areas: All

From Date: 01/01/2015 00:00(Continuous)
 To Date: 12/31/2015 23:59
 Call Type: All

Agency Type: Police

Hour	SUNDAY		MONDAY		TUESDAY		WEDNESDAY		THURSDAY		FRIDAY		SATURDAY		TOTAL	
	CALLS	%	CALLS	%												
1	191	0.9	165	0.7	130	0.6	161	0.7	132	0.6	144	0.6	177	0.8	1100	5.0
2	159	0.7	124	0.6	92	0.4	116	0.5	106	0.5	94	0.4	132	0.6	823	3.7
3	124	0.6	76	0.3	69	0.3	80	0.4	83	0.4	93	0.4	110	0.5	635	2.9
4	82	0.4	59	0.3	51	0.2	45	0.2	49	0.2	43	0.2	75	0.3	404	1.8
5	36	0.2	49	0.2	47	0.2	30	0.1	45	0.2	37	0.2	30	0.1	274	1.2
6	29	0.1	44	0.2	31	0.1	49	0.2	44	0.2	49	0.2	38	0.2	284	1.3
7	49	0.2	63	0.3	83	0.4	86	0.4	79	0.4	85	0.4	58	0.3	503	2.3
8	91	0.4	103	0.5	121	0.5	124	0.6	115	0.5	132	0.6	113	0.5	799	3.6
9	123	0.6	124	0.6	155	0.7	127	0.6	171	0.8	148	0.7	140	0.6	988	4.4
10	156	0.7	154	0.7	162	0.7	138	0.6	168	0.8	174	0.8	147	0.7	1099	4.9
11	150	0.7	154	0.7	161	0.7	159	0.7	178	0.8	151	0.7	144	0.6	1097	4.9
12	157	0.7	156	0.7	151	0.7	145	0.7	145	0.6	147	0.7	145	0.7	1031	4.6
13	150	0.6	163	0.7	156	0.7	148	0.7	153	0.7	135	0.6	150	0.6	1037	4.7
14	125	0.6	157	0.7	132	0.6	131	0.6	149	0.7	142	0.5	156	0.6	956	4.3
15	128	0.6	141	0.6	153	0.7	144	0.6	141	0.6	147	0.7	133	0.6	967	4.4
16	164	0.7	227	1.0	221	1.0	204	0.9	221	1.0	211	0.9	171	0.8	1409	6.3
17	150	0.7	210	0.9	179	0.8	182	0.8	182	0.8	171	0.8	159	0.7	1233	5.6
18	164	0.7	177	0.8	178	0.8	182	0.8	190	0.9	215	1.0	172	0.8	1268	5.7
19	146	0.7	162	0.7	159	0.7	161	0.7	148	0.7	192	0.9	163	0.7	1131	5.1
20	144	0.6	149	0.7	163	0.7	151	0.7	177	0.8	172	0.8	172	0.8	1128	5.1
21	138	0.6	135	0.6	131	0.6	118	0.5	145	0.7	177	0.8	153	0.7	997	4.5
22	100	0.5	86	0.4	122	0.5	109	0.5	116	0.5	130	0.6	151	0.7	814	3.7
23	155	0.7	127	0.6	103	0.5	91	0.4	149	0.7	199	0.9	185	0.8	1009	4.5
24	191	0.9	157	0.7	176	0.8	184	0.8	163	0.7	146	0.7	211	0.9	1228	5.5
Totals	3102	13.9	3162	14.2	3126	14.0	3065	13.7	3249	14.6	3334	14.9	3285	14.7	22323	100.0

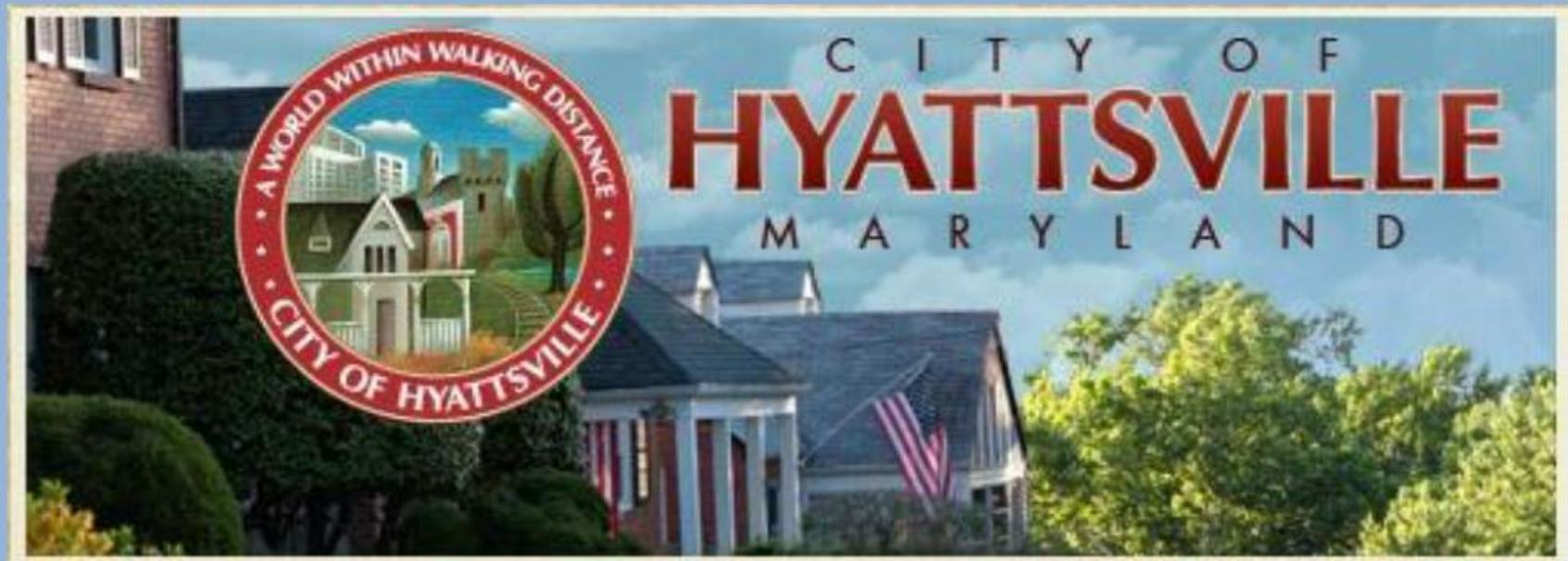


Response Time Analysis Summary

RESPONSE TYPE	NUMBER OF RESPONSES MEASURED	AVERAGE RESPONSE TIME
High	582	2:28 Minutes
Low/Medium	20,737	2:44 Minutes

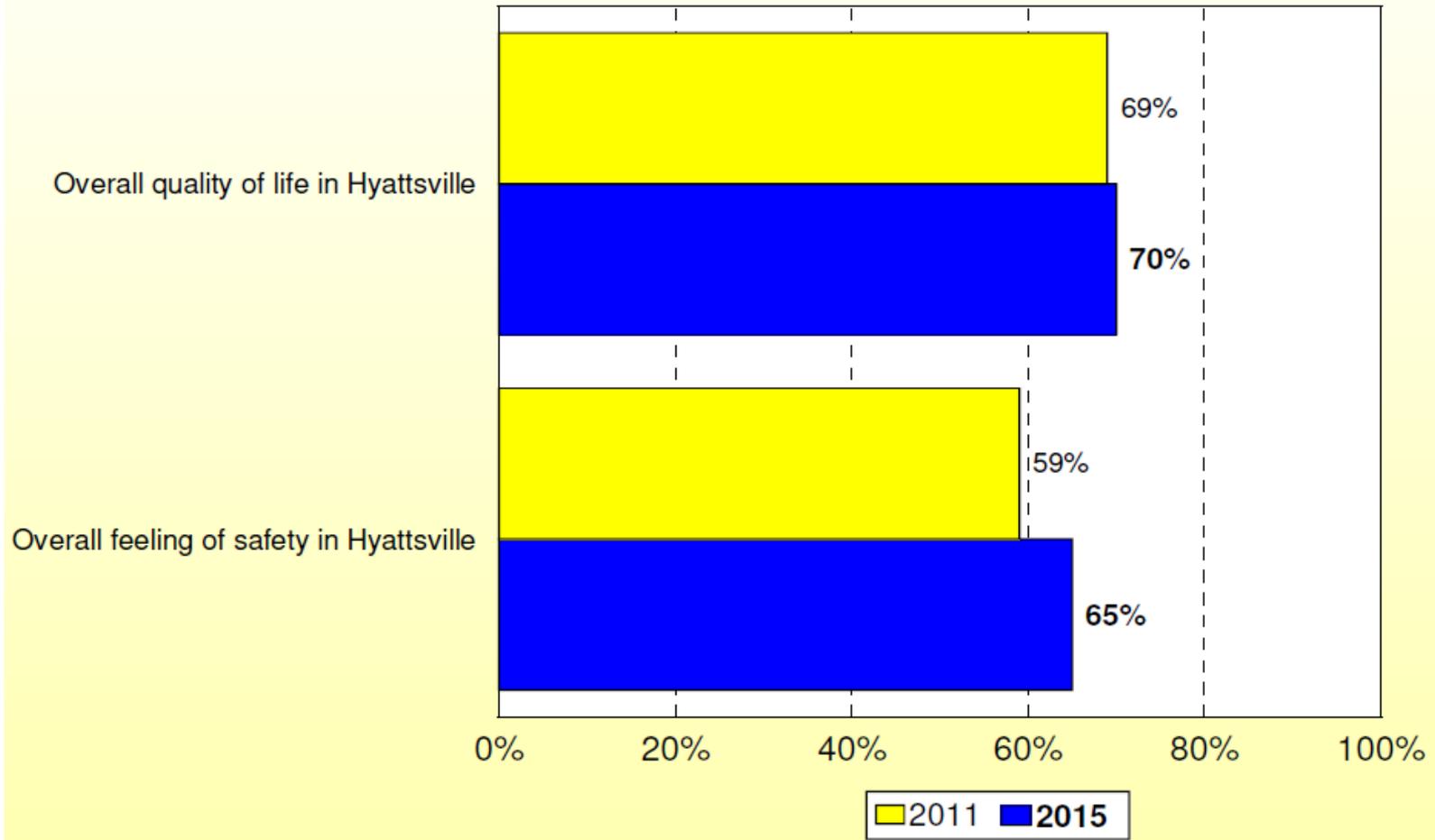


Findings Report for The City of Hyattsville, MD 2015 Resident Satisfaction Survey



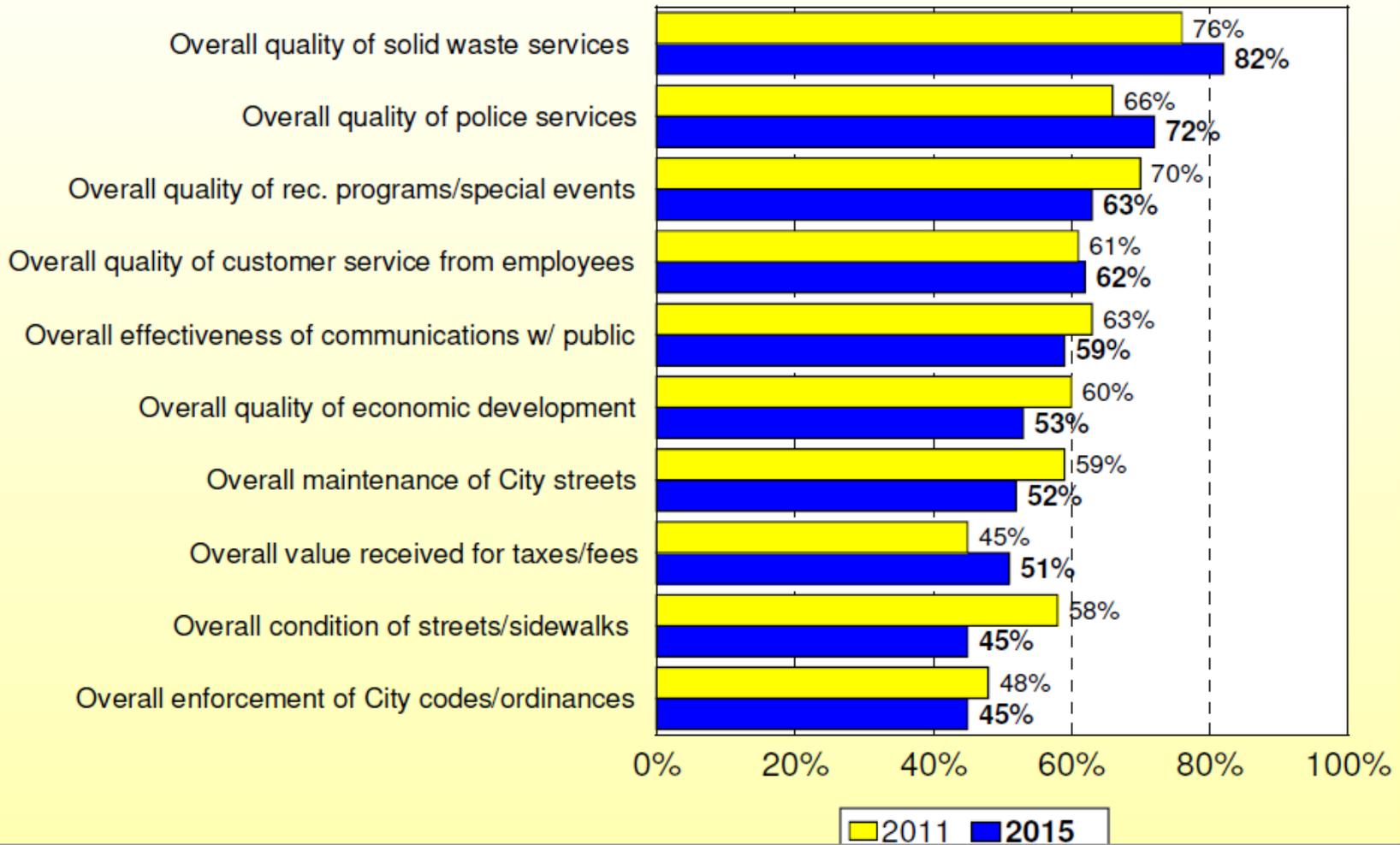
TRENDS: Overall Quality of Life

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



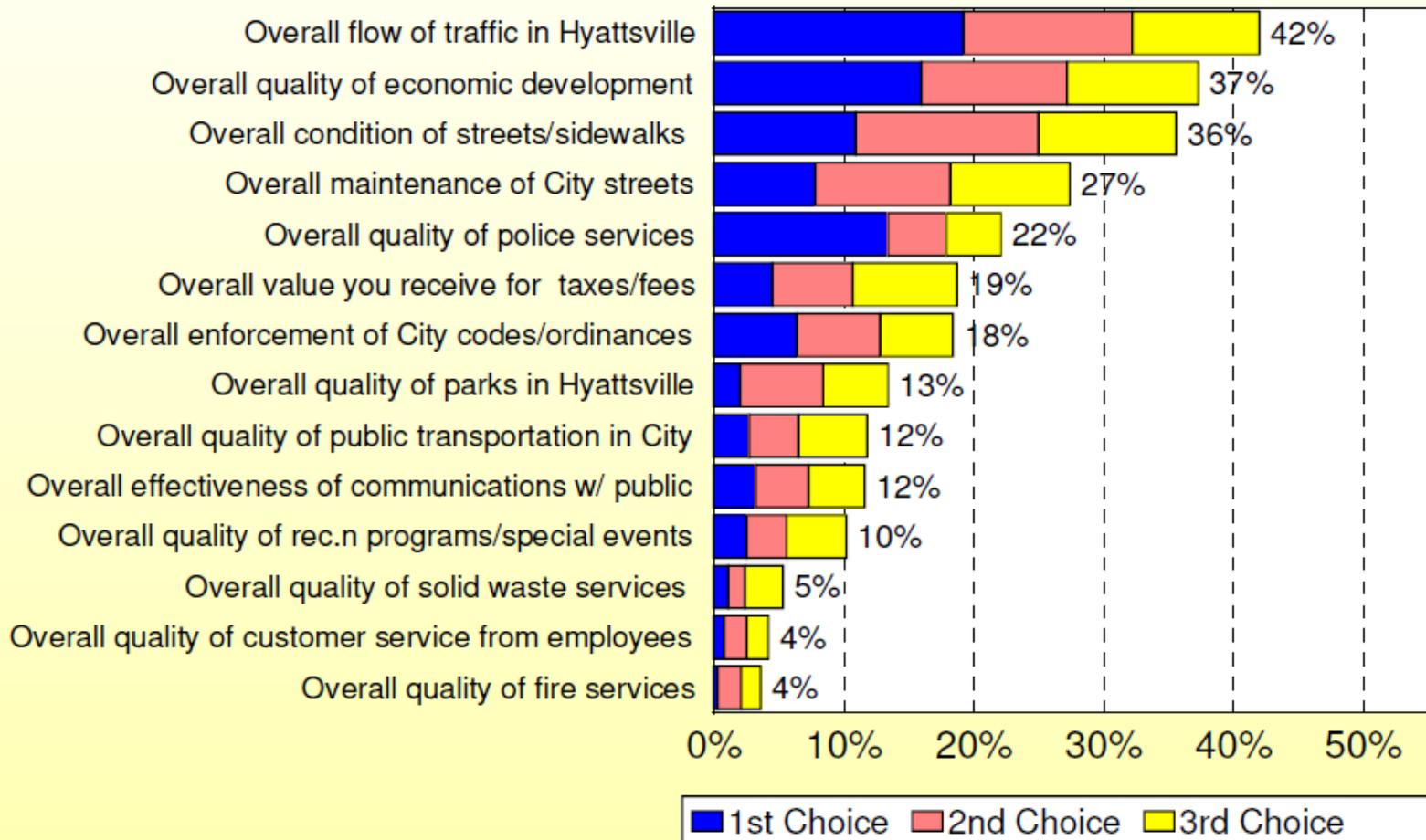
TRENDS: Overall Satisfaction with City Services

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



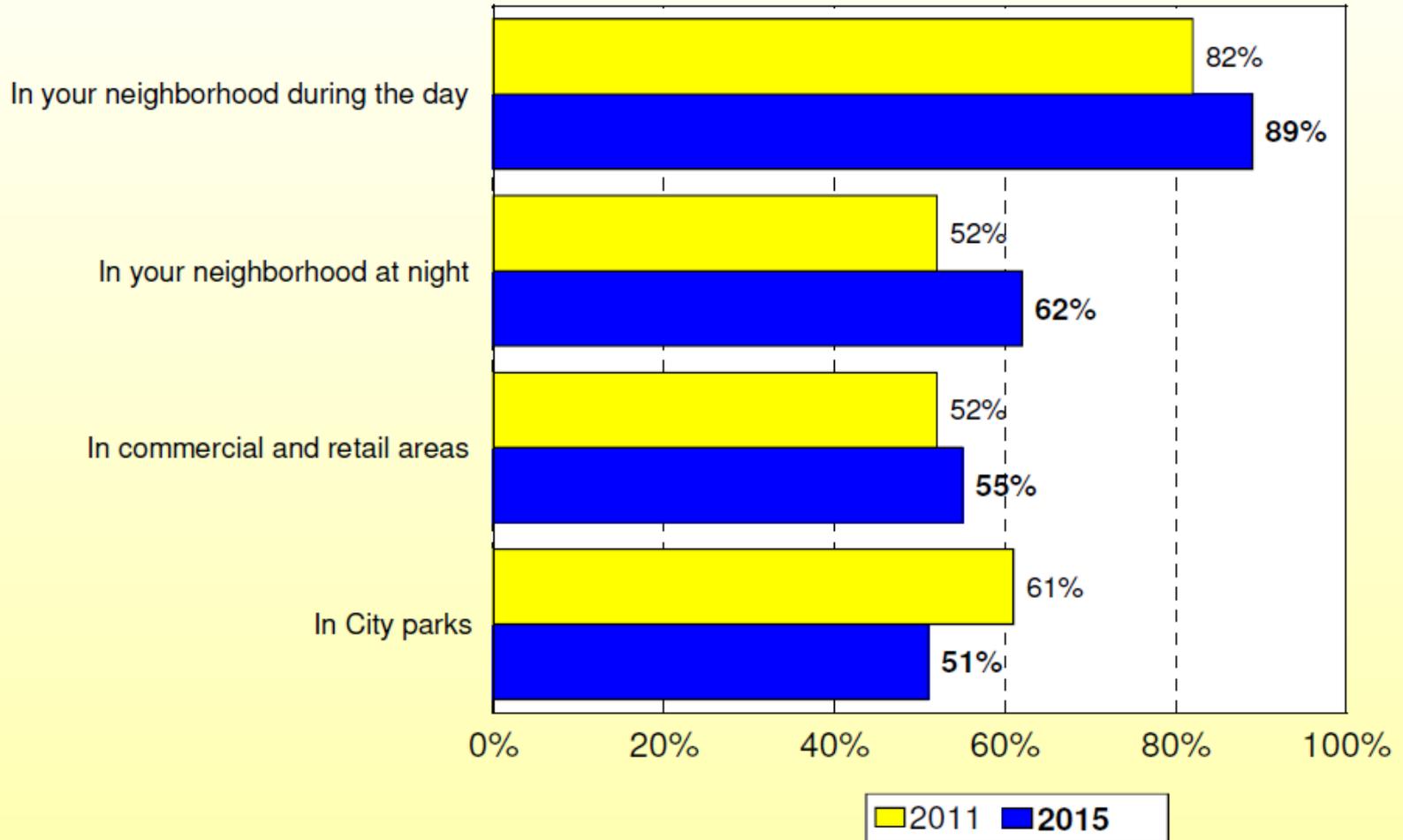
Q2. City Services Items that Should Receive the Most Emphasis from City Officials Over the Next 2 Years

by percentage of respondents who selected the item as one of their top three choices



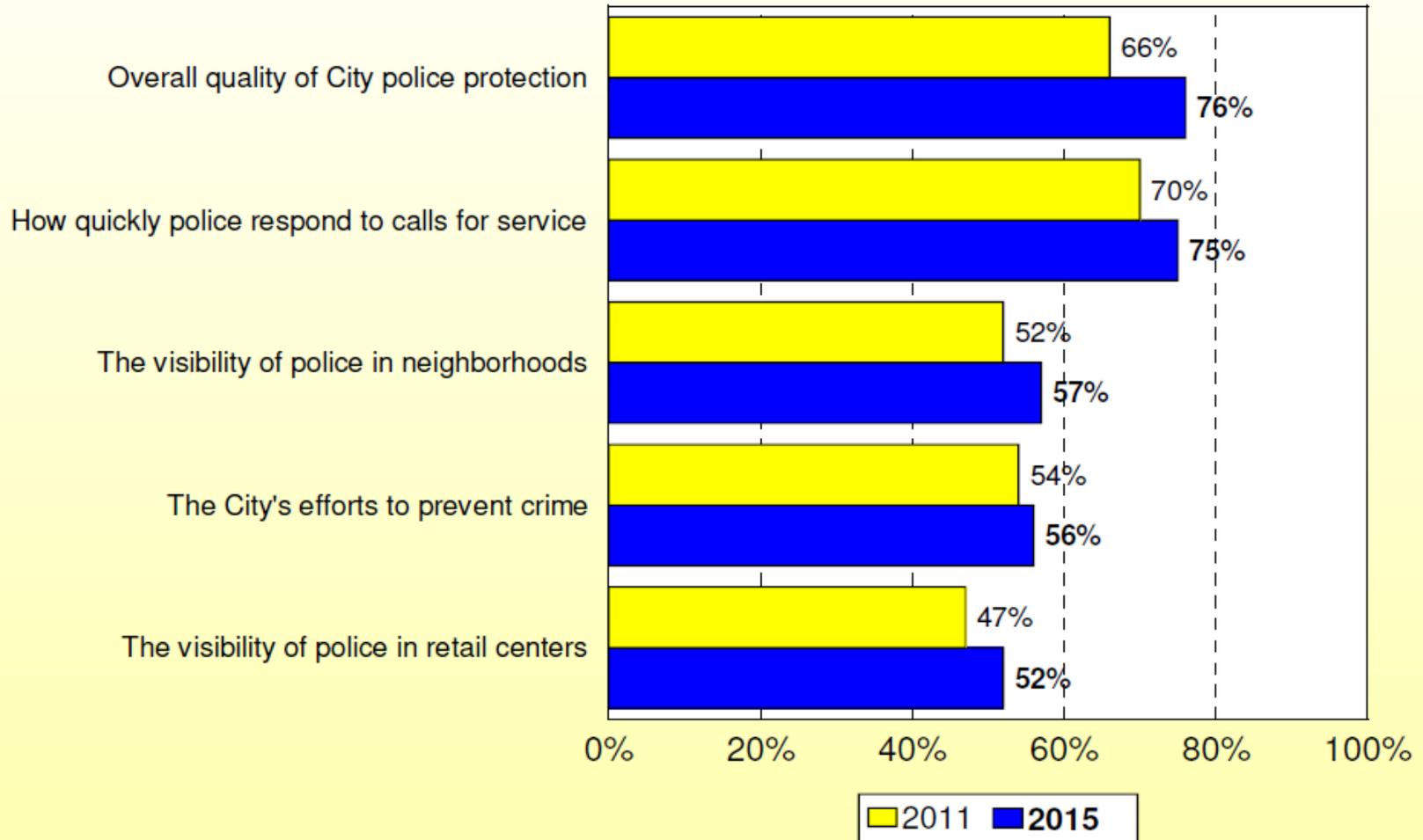
TRENDS: How Safe Do You Feel...

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



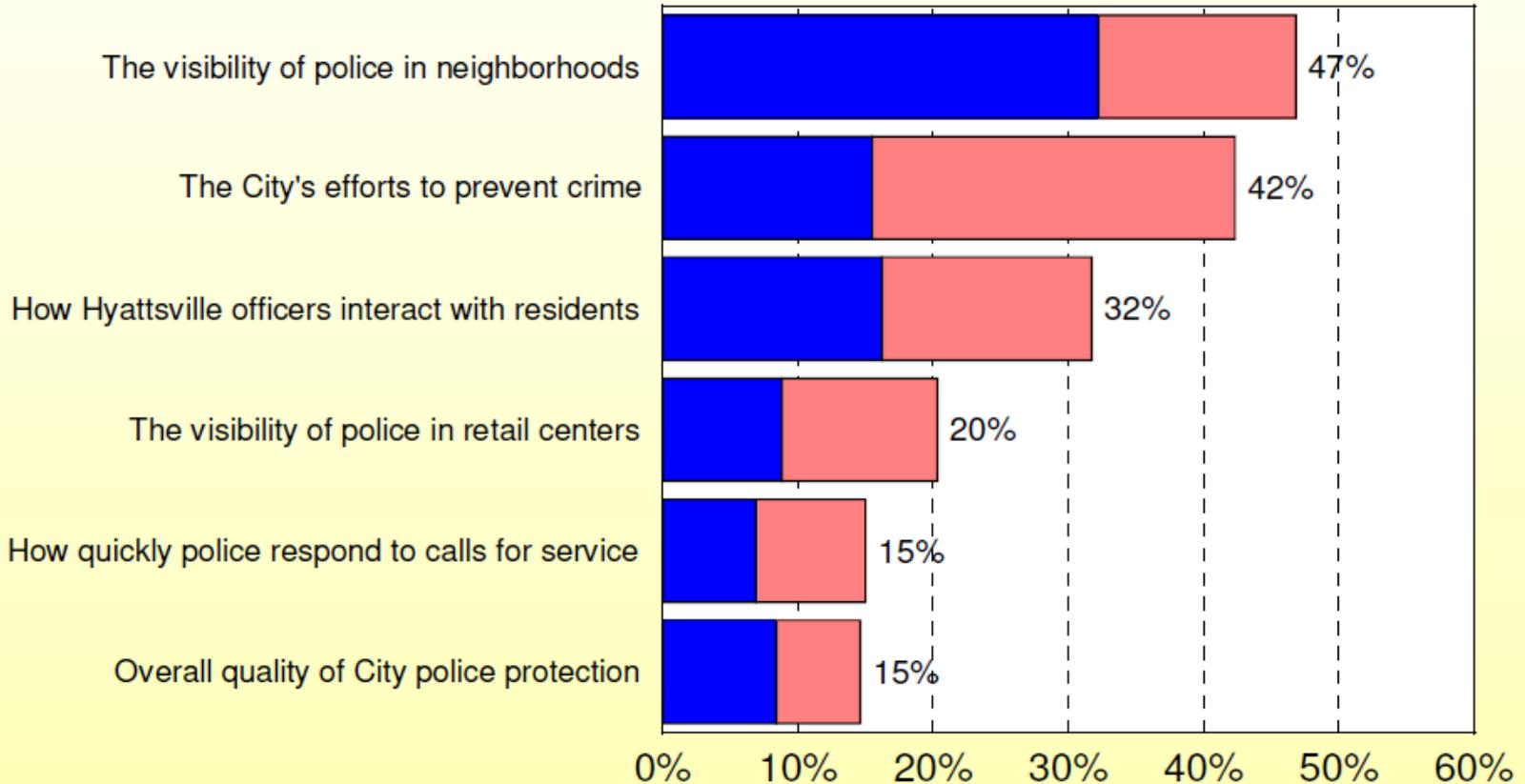
TRENDS: Satisfaction with Police Service in Hyattsville

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Q6. Police Service Items that are Most Important to Improve

by percentage of respondents who selected the item as one of their top two choices



16 / 186

■ 1st Choice ■ 2nd Choice



2015 Goals, Objectives and Outcomes

- **Police Goal 1: Improve & Expand Existing Technology and Capabilities**
- **Objectives:**
 - Transition to more reliable and rugged body camera system
 - **Outcome:** Continue to field test various models and await Maryland standards
 - Transition from the New World Systems CAD/RMS to the Prince George's CAD/RMS
 - **Outcome:** Have ended maintenance funding for New World and awaiting authorization from Prince George's to install CAD/RMS and train officers
 - Enhance the CCTV system and create a private partnership with local developer
 - **Outcome:** Have added four cameras and formed partnerships for cameras at two businesses and with the EYA and Street Sense residential/retail communities.



2015 Goals, Objectives and Outcomes

- **Police Goal 2: Enhance Public Transparency and Accessibility**
- **Objectives:**
 - Create a Citizens' Advisory Committee
 - **Outcome:** Worked with the City Council to create a formalized Police and Public Safety Citizens' Advisory Committee
 - Expand Community Outreach through community meetings, events, the City website, social media and City Cable TV
 - **Outcome:** Attended all local community block parties, conducted a Police open house, hosted a National Night Out Against Crime, attended Ward 2 Neighborhood Watch meetings. Posted weekly, monthly and annual reports on City Website. Did not establish social media site.
 - Expand opportunities for resident participation in police training
 - **Outcome:** Conducted one Citizens' Police Academy



2015 Goals, Objectives and Outcomes

- **Police Goal 3: Improve Visibility and Customer Service**
- **Objectives:**
 - Enhance bike, segway and foot patrols and participation at City and community events.
 - **Outcome:** Certified 4 officers for bike patrols. Attended all local community block parties and City Summer Jams, conducted a Police open house, hosted a National Night Out Against Crime, attended Ward 2 Neighborhood Watch meetings. Added “foot and bike patrols” category to CAD for tracking in September. 253 foot patrols, 5 bike patrols and 6,025 area checks logged.
 - Use GPS technology to focus and track residential patrols
 - **Outcome:** Acquired improved GPS technology that provides “bread crumb” tracking management reports.
 - Create and implement scenario based training that provides practical experience in de-escalation techniques along with use of force principles
 - **Outcome:** Conducted Verbal Defense & Influence (de-escalation) training and trained two trainers for Fair & Impartial Policing (implicit bias) training.



2015 Goals, Objectives and Outcomes

- **Police Goal 4: Achieve full authorized staffing of sworn and civilian positions**
- **Objectives:**
 - Develop recruitment literature, video and accessories and expand marketing
 - **Outcome:** Did not accomplish this objective
 - Assign & train a primary point of contact to manage recruitment, testing and background investigations
 - **Outcome:** Assigned and trained one Sergeant who re-vamped and re-organized the process
 - Work with the City Administrator and H.R. Director to improve retention rates and competitive wages
 - **Outcome:** The agency hired 8, but lost 10 officers during an approximate 18 month period. Maintained full civilian staffing.
 - Work with City Administrator and H.R. Director to identify Command staffing structure/shortfalls.
 - **Outcome:** A recommendation to re-instate the Captain's position was placed in the FY2017 police budget proposal



Employee Recognition

Unit Citations

- Pfc. Kirk Pile (2)
- Pvt. Mark Filuta (2)
- Pfc. Calvin Richardson (2)
- Pfc. Trevor Hodges and K-9 Dino
- Pvt. Chris Arceri
- Pvt. Kristina Baboolal
- Pvt. Brian Eshkenazi
- Pvt. William Williams

Unit Citations

- Pfc. Joe McCall
- Pfc. David Chanthavong
- Cpl. Tulio Quevedo and K-9 Rudy
- A/Sgt. Tony Knox
- Cpl. Scott Ratty
- Cpl. Zac Nemser
- Pfc. Brendan McDonough



Employee Recognition

Command Recognition

- Pvt. William Williams
- Pfc. Scott Hurley
- Pvt. Chris Evans
- Pfc. David Chanthavong
- Pfc. Brendan McDonough
- Sgt. Jim Codi
- Sgt. Richard Hartnett



Employee Recognition

Meritorious Service

- Pfc. Trevor Hodges and K-9 Dino
- Sgt. Patrick O'Hagan



Employee Recognition

Life Saving Award

- Pfc. Brendon McDonough
- Pfc. David Chanthavong
- Pvt. Kristina Baboolal
- Cpl. Danielle Gray
- Pfc. William Williams



Employee Recognition

- **Leadership Award** – Sgt. Tony Knox
- **Chief's Award** – Sgt. Richard Hartnett



Employee Recognition

- **Civilian Employee of the Year** – PSA Chris Velez
- **Community Police Officer of the Year** – Sgt. Suzie Johnson
- **Police Officer of the Year** – Sgt. Tony Knox

